

Visitation Procedures

VISITING DAYS & TIME

DAY	VISITING HOURS
Mon / Tue A–L	8:30 a.m.–10:30 a.m. 1:30 p.m.–2:30 p.m.
Thu / Fri M–Z	8:30 a.m.–10:30 a.m. 1:30 p.m.–2:30 p.m.

VISITOR REQUIREMENTS

General visitors

Apply at least two weeks ahead and await SMS approval; no walk-ins. Visitors must be 18 or older, present valid identification and remain supervised.

Visit length and food days

Visits last 5 minutes. Food days are the first and third Wednesdays.

Legal visitors

Attorneys, NGOs, CBOs and others apply via the Attorneys and Others form, with valid professional or government ID. Max three persons; declare all items; tape recorders need written approval.

Special visits

Confirm approval and current institutional requirements before travelling.

Safety and searches

Visitors, staff, inmates and authorized items are searched. Controlled access and CCTV support security.

Dress code and orderly conduct

No sleeveless or off-shoulder tops, shorts, leggings, crop tops, or tight clothing.

Dress Code



Neat, modest attire is required; visitors who are not appropriately dressed will be refused entry.

Prohibited Articles



Items strictly prohibited on the premises:

- Weapons and ammunition
- Drugs, alcohol and other intoxicants
- Tobacco products
- Electronic communication devices
- Recording devices
- Unauthorized food (oats, cup noodles, etc.)
- Unauthorized medications
- Cash and valuables
- Parcels

Possession or introduction of prohibited articles will result in Police action and possible charges.



SCAN FOR MORE INFORMATION

VISITOR & CONTACT GUIDE

2-4 Tower Street Adult Correctional Centre Tower Street, Kingston, Jamaica

(876) 967-2429
dcs.gov.jm

REFERENCES

Authoritative legal framework

- The Corrections Act, Laws of Jamaica (as amended).
- Correctional Institution Rules made under section 81.
- The Parole Act.
- DCS rules, regulations and institutional procedures. procedures.

Please confirm current procedures with the institution before travel.



TOWER STREET

ADULT CORRECTIONAL CENTRE

EST. 1845 • CAPACITY 850

INSTITUTIONAL OVERVIEW

Established as a prison in 1845, Tower Street is one of Jamaica’s two male reception centres and supports secure custody, rehabilitation and reintegration.

OUR MISSION

Supporting a secure, safe and just society through rehabilitation, reintegration and active community support.

VISITOR & INMATE INFORMATION GUIDE



TEAM TOWER STREET

MEDICAL CENTRE

DCS NEXUS: SECURE RECORDS

REHABILITATION IN ACTION

Institutional Structure

Uniform institutional hierarchy

Superintendent 'A' — Officer in Charge

Superintendent 'B' — Administration

Assistant Superintendent — Operations

Overseer — Daily Supervision

Staff Officer — Specialist Duties

Corporal — Officer Supervision

Correctional Officer — Custody & Security

- Civilian Staff
- Medical Doctor

• Rehabilitation Manager

• Teachers

• Case Managers

• Chaplain

• Secretary

Reception & Orientation

- Formal admission and verification of custody documents

• Registration, identification and security screening

• Initial medical and welfare assessment

• Risk, needs and classification assessment

• Orientation to rights, responsibilities and procedures procedures

• Housing assigned; essential items and programme programme referral provided

Health Care Services

- Routine and emergency medical and dental care

• Mental-health assessment and support

• Sick-parade review, referral and emergency transfer
- Chronic-disease care, specialists and infection control

Daily Routine

- **Work and rehabilitation** — 6:00 a.m.–6:00 p.m.

• **General population** — 9:00 a.m.–12:30 p.m.; 2:00–4:45 p.m. morning and afternoon movement movement periods

• **Activities** — education, training, approved work, work, recreation, and life skills

• **Responsibilities** — counts, security checks, hygiene and supervised cleaning

Nutrition & Food Services

Balanced meals, medical diets, and individual needs are supported. Special dietary accommodations are provided for inmates with medical or specific nutritional needs, with meals prepared and served in accordance with their dietary requirements.

Security & Public Safety

- Controlled access, gate management, and DCS Nexus secure data protection

• CCTV monitoring, searches, and security technology
- Emergency action prevents escape, violence, and serious injury

• Emergency, fire-safety, and disaster procedures

Discipline & Grievance

Charges and evidence are heard, a defence is allowed, and decisions are recorded. Appeals and complaints follow established procedures.

Parole, Remission & Release

- Parole:** Over 12 months — after one-third of 12 months, whichever is greater; life after 10 years. Foreign nationals are ineligible.

Remission: One-third off for first-time offenders, one-quarter for repeat.

Applying: Fixed address, support, job prospects; reapply 12 months after refusal.

Release: On completion. Parole Orders supervised by Aftercare Officers.

Rehabilitation & Reintegration

Rehabilitation pathways support safer reintegration:

- CSEC, remedial and tertiary education, tiling and and data entry

• Sanitation, barbering and other certified vocational skills

• Counselling, spiritual support, mental-health care and emotional support

• Productive work, family support, temporary release and aftercare planning



Rehabilitation does not end with release.

Post-Care Support

- Supervision by Probation Aftercare Officers

• Rehabilitation Grant for start-up or study

Accommodation Standards

Accommodation, clothing, bedding, sanitation and and healthcare follow classification and international international standards.