

Visitation Procedures

VISITING DAYS & TIME

DAY	VISITING HOURS
Wednesday	10:00 a.m.–12:00 p.m. 2:00 p.m.–3:30 p.m.
Friday	10:00 a.m.–12:00 p.m. 2:00 p.m.–3:30 p.m.

VISITOR REQUIREMENTS

General visitors

Visitors must present valid identification. Visits are scheduled, supervised and documented. Family contact is encouraged where appropriate to support rehabilitation.

Family visits

Regular scheduled contact supports rehabilitation and family relationships.

Legal visitors

Attorneys, NGOs, CBOs and others apply via the Attorneys and Others form, with valid professional or government ID. Max three persons; declare all items; tape recorders need written approval.

Special visits

Parents and guardians should confirm arrangements with the centre before travelling.

Safety and searches

Visitor identity is verified and searches are conducted. Visits must remain safe, respectful and protective of each child’s dignity.

Dress code and orderly conduct

No sleeveless or off-shoulder tops, shorts, leggings, crop tops, or tight clothing.

Dress Code



Neat, modest attire is required; visitors who are not appropriately dressed will be refused entry.

Prohibited Articles



Items strictly prohibited on the premises:

- Weapons and ammunition
- Drugs, alcohol and other intoxicants
- Tobacco products
- Electronic communication devices
- Recording devices
- Unauthorized food (oats, cup noodles, etc.)
- Unauthorized medications
- Cash and valuables
- Parcels

Possession or introduction of prohibited articles will result in Police action and possible charges.



SCAN FOR MORE INFORMATION

VISITOR & CONTACT GUIDE

Metcalfe Street Secure Juvenile Remand Centre
Race-Course Lane at Metcalfe Street Kingston,
Jamaica

876-922-9752

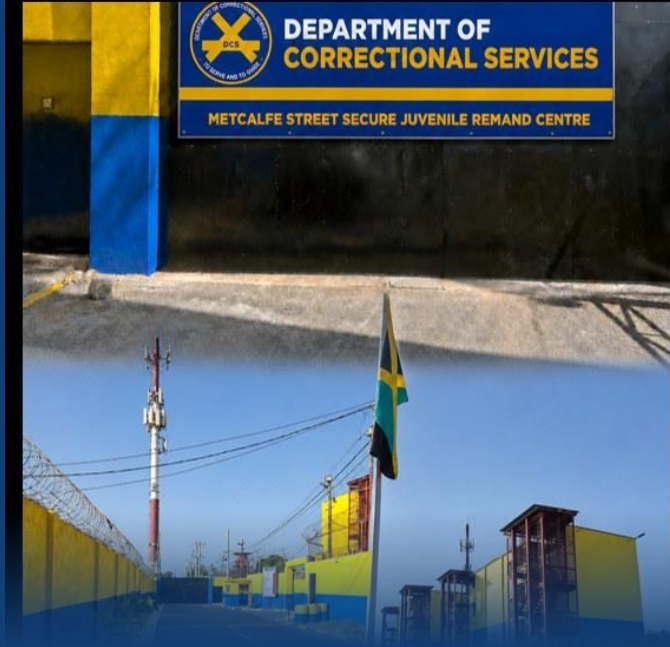
dcs.gov.jm

REFERENCES

Primary authorities

- The Child Care and Protection Act.
- The Corrections Act (as amended).
- DCS juvenile services.
- DCS visitation schedule.

Confirm current requirements with the institution before visiting.



METCALFE STREET

SECURE JUVENILE REMAND CENTRE

BOYS • SECURE REMAND • CAPACITY 206

INSTITUTIONAL OVERVIEW

A maximum-security remand facility for boys awaiting court outcomes, with education, counselling, life skills, family engagement and reintegration planning.

OUR MISSION

To protect each child’s safety, dignity, health, education, legal rights and family relationships while supporting positive change.

JUVENILE SERVICES & VISITOR GUIDE



TEAM METCALFE STREET



MEDICAL CENTRE



DCS NEXUS: SECURE RECORDS



REHABILITATION IN ACTION

Institutional Structure

Child-centred multidisciplinary support

Superintendent 'A' — Officer in Charge

Superintendent 'B' — Administration

Assistant Superintendent — Operations

Overseer — Daily Supervision

Staff Officer — Specialist Duties

Corporal — Officer Supervision

Correctional Officer — Custody & Security

Reception & Orientation

- Court order and identity verified; belongings recorded
- Security search completed; rights and responsibilities explained
- Clothing, toiletries, bedding and housing assigned
- Initial health screening and urgent needs identified identified
- Psychosocial, family and education history assessed assessed
- Individual care, treatment and reintegration plan plan developed

Health Care Services

- Initial health assessment and medication review
- Urgent medical needs and special requirements addressed
- Ongoing healthcare and referrals to allied specialists
- Mental-health, trauma-informed and psychosocial support

Daily Routine

- **Morning** — hygiene, cleaning, breakfast, and briefing
- **Education** — remedial mathematics and English, English, social studies and IT
- **Afternoon** — vocational training, life skills, counselling and recreation
- **Evening** — dinner, study or reflection, hygiene, and lights out

Nutrition & Food Services

Nutritious meals, safe water and age-appropriate diets are provided.

Security & Public Safety

- Child safeguarding, lawful placement and supervised movement
- Controlled access and DCS Nexus data protection
- Safe access to court, family, school and healthcare
- Respectful searches and prohibited-articles prevention

Discipline & Grievance

Rules, rights, responsibilities and complaints procedures are explained. Concerns are addressed fairly while protecting each child’s dignity and welfare.

Legal Access & Case Planning

Remand: Court matters remain pending while boys are boys are on remand.

Legal counsel: Receives prompt, private and confidential access.

Case planning: Prepares each child for family, school, training or community services.

Rehabilitation & Reintegration

Rehabilitation pathways support safer reintegration:

- Education, literacy and accredited training — availability to be confirmed
- Vocational skills, counselling, chaplaincy and substance-abuse interventions — confirm locally
- Behaviour change and restorative justice
- Family reintegration and pre-release/aftercare support



Rehabilitation does not end with release.

Accommodation Standards

Humane accommodation includes adequate space, space, ventilation, water, sanitation, bedding, and and hygiene in accordance with international standards.