



Probation and Aftercare Branch

Social Services

AGENCIES LISTING



Social Services Agencies Listing

Version - 1.0
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Probation
Aftercare Branch

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(Created by PIOJ, DCS & other Partners for Persons Formerly in Conflict with the Law & Involuntarily Returned Migrants)

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Preface

The Department of Correctional Services (DCS), through its Probation Aftercare Branch, is committed to supporting the successful reintegration of individuals into society by facilitating access to essential services and resources. This Social Service Agencies Listing for 2026 has been carefully compiled to serve as a practical and comprehensive directory of organizations across Jamaica that provides critical support in areas such as health care, substance abuse treatment, education and training, counselling, child and family services, housing, basic needs assistance and other social services.

This document is intended to assist Probation Aftercare Officers, Welfare Case Managers, Social Workers, and other stakeholders in identifying and connecting offender clients to appropriate services within their respective regions. It also aims to strengthen collaboration among agencies and enhance the delivery of coordinated client-centred support.

The directory is organized by service categories and regional divisions to ensure ease of use and accessibility.

Also, it has additional social services listing which speaks to a guide to social services and support for “Persons Formerly in conflict with the Law” and Involuntarily Returned Migrants” (created by Planning Institute of Jamaica and aided by DCS along with other partners), and services for children and families created by United Nations Children’s Fund (UNICEF). The document reflects a wide network of governmental and non-governmental organizations that play a vital role in addressing the diverse needs of individuals, children, and families, particularly those involved in the justice system.

While every effort has been made to ensure the accuracy of the information provided, users are encouraged to verify contact details and service availability directly with the respective agencies, as changes may occur over time.

The Probation Aftercare Branch expresses its appreciation to all agencies and partners whose contributions make this resource possible. It is our hope that this directory will serve as a valuable tool in promoting reintegration, reducing recidivism, and fostering safer, more supportive and peaceful communities.

Acknowledgements

The Rehabilitation and Probation Aftercare Division, in particular the Probation Aftercare Branch extends sincere appreciation to the Planning Institute of Jamaica – Community Renewal Programme, all the Probation Offices, and Sex Offender Registry Registration Centres islandwide for their invaluable contributions to the development of the Social Services Listing. This resource, designed to support effective referrals for offender and ex-offender clients, represents a significant step in strengthening the Reintegration Programme, and enhancing service delivery across our offices.

We wish to firstly commend the dedicated efforts of the Probation Aftercare Officers, Senior Probation Aftercare Officers, Principal Probation Aftercare Officers, Chief Probation Aftercare Officers, and Registration Officers, whose practical insights and field experience were instrumental in shaping this document. Special recognition is also extended to the Coordinator, Community Services Order and Parole, and the Registrar of the Sex Offender Registry for their leadership, coordination, and technical input in

bringing this initiative to fruition.

We further acknowledge the Commissioner of Corrections for his strategic directive and guidance, which provided the vision and impetus necessary for the successful completion of this undertaking.

Finally, we express heartfelt thanks to the offender client at the St. Catherine District Adult Correctional Centre who served as the graphic artist, creating the attractive and expertly final document. His professional work confirms that rehabilitation is alive in our correctional institutions, and this reality will strengthen our community referral programme.

This collaborative effort reflects a shared commitment to rehabilitation, reintegration, and the promotion of meaningful and productive activities for all our offender clients, especially those enrolled in Probation Aftercare, Community Referral and Reintegration Programme. Ultimately, embracing and using this document can contribute to the reduction in crime, and creating a more peaceful and safer Jamaica.

Message to Users

This Social Services Agencies Listing has been carefully developed to serve as a practical and empowering resource for all who rely on it, particularly our Social Work practitioners who are promoting reintegration, and the offender and ex-offender clients who are working toward positive change and transformation.

To the users of this document, including probation aftercare officers, partner agencies, and other stakeholders, your role in utilizing this tool effectively is critical. It is intended to support informed referrals, strengthen collaboration, and ensure that individuals are connected to the services they need in a timely and appropriate manner.

To our offender and ex-offender clients, this document represents more than a directory - it is a pathway to opportunity. Within these pages are services designed to support your growth, stability, and reintegration into society. Whether your needs relate to employment, education, counselling,

housing, or other forms of support, we encourage you to take full advantage of these resources as you continue your journey toward a productive and fulfilling life.

Successful reintegration is a shared responsibility. By making use of the services outlined and remaining committed to personal development, you are taking important steps toward building a better future. We trust that this listing will serve as a valuable guide and a source of support for all its users.

Living in *Jamaica*

A Guide to Services and Support



(Created by PIOJ, DCS & other Partners for Persons Formerly in
Conflict with the Law & Involuntarily Returned Migrants)

MESSAGE TO INVOLUNTARY RETURNED MIGRANTS AND PERSONS FORMERLY IN CONFLICT WITH THE LAW

Your return or release marks not an end, but a new beginning—one filled with the potential for growth, healing, and transformation. Rebuilding your life after separation, incarceration, or migration is no small task. It often means starting over—restoring relationships, finding stability, and rediscovering your purpose in unfamiliar or changed circumstances.

This booklet was created with you in mind. Across Jamaica, there are agencies, organizations, and community partners ready to support your reintegration. Whether you need help securing identification, housing, skills training, counselling, employment, or medical care — there is help available. These services are not about charity, but about dignity, empowerment, and creating a future you can be proud of.

You are more than your past experiences, your strength and your determination matter. Every positive

decision you make, every skill you build, and every step toward stability is a contribution to your life and to your community's future. Let this booklet be your starting point; a roadmap to resources, people, and programmes that are here to support your success. Do not hesitate to reach out, ask questions, and take the help offered. You are not alone, and you are not forgotten.

On behalf of the Planning Institute of Jamaica (PIOJ) and our partners, we welcome your determination to rebuild—for yourself, your family, and the communities that you are part of.

“Your past may shape your story, but it does not define your future. Renewal begins the moment you believe in what comes next.”

Identification and Documentation

Access to official identification and documentation is essential to fully reintegrate into the Jamaican society. Key documents include **birth certificates, national identification cards (NIDS/Electoral ID), passports, driver's licences, National Insurance Scheme (NIS) numbers, and Taxpayer Registration Numbers (TRN)**. Possessing these official documents is critical to accessing employment, education, housing, financial services (including opening bank accounts), health services and social services.

“With ID in hand, possibilities expand — official documents open the door to opportunity”

Office of the Registrar General's Department (ORGD)

Birth certificates are issued by the Office of the Registrar General's Department (ORGD). It serves as official proof of identity and is required when applying for other identification documents, as well as for education, employment, and access to social services.

Head Office

St Catherine

Twickenham Park,
Spanish Town

Shop 1-2 Big Buy Plaza,
14 West Trade Way,
Portmore

Parish Offices

Kingston & St Andrew

58 Duke Street, Kingston
Tel: (876) 619-1260

Portland

19 West Palm Avenue,
Port Antonio

St Ann

5 Windsor Road,
St Ann's Bay

St James

22^{1/2} Humber Avenue,
Natural Mystic Plaza,
Montego Bay

Westmoreland

7^{1/2} Lewis Street,
Savanna-la-Mar

St Elizabeth

Shops 17 & 18, Supreme Plaza,
Lots 2&3 Institution Drive,
Santa Cruz

Manchester

Shop G14, James Warehouse Complex,
24 Hargreaves Avenue,
Mandeville

Clarendon

10-12 Bryant's Crescent,
May Pen



National Identification System (NIDS)

NIDS is Jamaica's secure national identification system that provides one universal ID and number, replacing the need for multiple forms of identification.

NIRA Service Centre, Central Sorting Office

6-10 South Camp Road

Kingston

Tel: (876) 920-3576



Electoral Office of Jamaica (EOJ)

The Jamaican Electoral Identification (ID) card is an official government-issued photo ID used primarily for voting, but it also serves as a widely

accepted form of identification for accessing public services, banking, employment, and other transactions requiring proof of identity.

Main Office

43 Duke Street,

Kingston, Jamaica

Tel: (876) 922-0425-9

Constituency	Constituency Address
Kingston Western	• Kingston High – 172A King Street, Kingston • Incomparable Plaza, 45 Spanish Town Road, Kingston
Kingston Central	33 Duke Street, Kingston
Kingston East and Port Royal	74 Windward Road, Kingston 2
St Andrew West Rural	• Shop #5 Hamilton Plaza, Red Hills P.O., St Andrew • Lot 2 Golden Spring Road, St Andrew
St Andrew Western	Shop 13a Duhaney Park Plaza
St Andrew West Central	• 104 Bay Farm Road, Kgn 11 • Shop #6, 95½ Molyne Road, Kingston 10
St Andrew East Central	81a Molyne Road, Kingston 10
St Andrew South Western	• 253 Spanish Town Rd, Kingston 11 • 3A East Avenue, Kingston 13
St Andrew Southern	• 35 Baker Street, Kingston 12 (Admiral Town) • God Bless Plaza, 25 Studio One Blvd, Shop #9, Kingston 5
St Andrew South Eastern	Shop #2, 11½ Swallowfield Road, Kingston 5
St Andrew Eastern	Shop #9, Skyline Plaza, Papine, Kingston 6

Constituency	Constituency Address
St Andrew North Eastern	10 Shortwood Road, Kingston 8
St Andrew North Central	40a Mannings Hill Road, Kingston 8
St Andrew North Western	109 Molyne Road, Kingston 20
St Andrew East Rural	• Shop #25, Harbour View Shopping Centre • Shop #12 Skyline Plaza, Papine
St Thomas Western	A & I Building, Yallahs Square
St Thomas Eastern	Office No. 5, 49 Queen Street, Morant Bay
Portland Eastern	Shop #6 East Harbour Complex, 6 Allan Avenue, Port Antonio
Portland Western	Shop #5 & 6, Upstairs Epping Service Station, St Georges Street, Buff Bay
St Mary South Eastern	Crab Hall, Annotto Bay P.O.
St Mary Central	Asnette Graham Building, Highgate
St Mary Western	T. Wong's Premises, Main Street Oracabessa
St Ann South Eastern	Main Street, Claremont
St Ann North Eastern	1 Wharf Street, St Ann's Bay
St Ann North Western	Brown's Plaza, 10 St Hilda's Drive, Brown's Town

Constituency	Constituency Address
St Ann South Western	Millens Premises, Bethany, Alexandria P.O.
Trelawny Northern	5 Cornwall Street (Upstairs Falmouth Post Office), Falmouth P.O., Trelawny
Trelawny Southern	AOH Trading Plaza, Dixon Street, Albert Town P.O, Trelawny
St James East Central	Kasovf Plaza and Gas Station, Adelphi P.O.
St James North Western	Shop #4 & 6 Market Street Plaza, 56 Market Street, Montego Bay
St James Central	13-14 St Clavers Plaza, 4 St Clavers Avenue, Montego Bay P.O.
St James West Central	Car Jars Plaza, 36 Miriam Way, Barnett Development, Montego Bay
St James Southern	Anchovy Hardware, Anchovy P.O.
Hanover Eastern	Shop #13 & 15 Hopewell Mall, Main Street, Hopewell P.O.
Hanover Western	Room #4, Uptown Shopping Centre, Mosley Drive, Lucea P.O.
Westmoreland Western	Sterling District, Grange Hill P.O.
Westmoreland Central	44 Rose Street, Savanna-la-Ma

Constituency	Constituency Address
Westmoreland Eastern	Miller's Plaza, Hopewell Road, Darliston P.O.
St Elizabeth North	Western Kingmon Plaza, Lacovia P.O.
St Elizabeth North Eastern	Shop #8 Oasis Plaza, Coke Drive, Santa Cruz
St Elizabeth South Western	Shop #10 Chambers Plaza, 1 Brigade Street, Black River
St Elizabeth South Eastern	Shop #2 Palms Plaza, Junction P.O.
Manchester Southern	• Rudd's Corner, Newport • Main Street, Porus • New Fore Street
Manchester Central	Shop #10, Leaders Plaza, Mandeville
Manchester North Western	Hugh Nash's Premises, Mile Gully
Manchester North Eastern	Shop #18 & 26, Apple Tree Plaza, Main Street Christiana, Christiana P.O. Manchester
Clarendon North Western	Shop #3 Simpson's Atrium, Main Street, Frankfield
Clarendon Northern	Upstairs Kellits Farm Store, Main Street, Kellits
Clarendon North Central	Upstairs G & N Supermarket, Main Street, Chapelton
Clarendon Central	16a Manchester Avenue, May Pen

Constituency	Constituency Address
Clarendon South Western	Mid-Clarendon Development Co-op Bldg, Four Paths
Clarendon South Eastern	Mineral Heights Plaza, 1a Sulphur Drive, Mineral Heights
St Catherine North Western	14 Fletchers Avenue, Linstead
St Catherine South Western	6 South Street, Old Harbour
St Catherine Southern	Shop #21 Portmore Pines Plaza, Portmore
St Catherine Central	74 Brunswick Avenue, Spanish Town
St Catherine South Eastern	Shop 4-5 Dubai Plaza, Portmore Town Centre, Portmore
St Catherine North Central	15 Cadoo Plaza, Bog Walk, St Catherine
St Catherine West Central	Main Road, Kitson Town
St Catherine North Eastern	Fay Baptist's Premises, Riversdale
St Catherine Eastern	Shop #3-4 Spanish Village, Greendale
St Catherine South Central	Shops #5 & 6 Lot 18 Sydenham Commercial Complex, Old Harbour Road
St Catherine East Central	Cedar Crest Plaza, Shop #8, 84 Watson Boulevard, Gregory Park P.O., Portmore

**A passport remains a critical document, acting as much more than just a permit for travel overseas.
It is a government-issued certification of your identity and nationality that is universally recognized.**



Passport, Immigration and Citizenship Agency (PICA)

A passport remains a critical document, acting as much more than just a permit for travel overseas. It is a government-issued certification of your identity and nationality that is universally recognized.

Head Office

Kingston & St Andrew
25C Constant Spring Road,
Kingston 10

8 Waterloo Road,
Kingston 10 (Citizenship & Immigration)
Tel: (876) 754-7422
Email: support@picahelp.eu.freshdesk.com



Branch Offices

St James

Shop 9, Annex at Fairview,
Alice Eldemire Drive,
Bogue Estate, Montego Bay

Manchester

Shop 26, James Warehouse Complex,
24 Hargreaves Avenue,
Mandeville

Clarendon

Courthouse Property,
7 Windsor Avenue,

May Pen

St Ann
8 Park Avenue

Portland

Shop 1-3,
21-23 Harbour Street

Tax Administration Jamaica (TAJ)

A Taxpayer Registration Number (TRN) is a unique ID issued by the TAJ that identifies individuals and businesses for all tax-related matters.

BUSINESS OFFICES	ADDRESS
Corporate Office	116 East Street, Kingston Tel: (876) 922-3470-9
Taxpayer Registration Centre	116 East Street, Kingston
Stamp Duty & Transfer Tax	111 Harbour Street, Kingston
Large Taxpayer Office	191 Constant Spring Road, Kingston 8
Large Taxpayer Office, Oxford Road	NCB Bldg, 6th Floor, 2 Oxford Road, Kingston 5
REVENUE CENTRES/TAX OFFICES	ADDRESS
Kingston Revenue Centre	1-3 King Street, Kingston
Linstead	Rodney Hall Road
Morant Bay	8 Church Street, St Thomas
Old Harbour	1 Vaz Drive
Port Antonio	1 Fort George Street



REVENUE CENTRES/TAX OFFICES	ADDRESS
Port Morant	Chapel Hill, Port Morant
Portmore	8b Braeton Parkway
Spanish Town	1 Twickenham Park, Spanish Town
St Andrew Revenue Centre	191 Constant Spring Road, Kingston 8
Annotto Bay	Main Street, St Mary
Buff Bay	Shop #1, Sam's Plaza, 7 Thompson Avenue, Portland
Cross Roads	15b Old Hope Road, Kingston 6
Port Maria	Main Street
Mandeville Revenue Centre	South Race Course Road, Manchester
Black River	1-3 High Street, St Elizabeth
Chapelton	Main Street
Christiana	Main Street
Lionel Town	Bustamante Drive
May Pen Revenue Centre	7 Windsor Ave
Santa Cruz	Coke Drive
Montego Bay Revenue Centre	FCJ Building 11-12 Almond Way, Montego Bay Freeport, Montego Bay, St James
Brown's Town	Main Street, St Ann
Darliston	Darliston, Westmoreland
Falmouth	Lot 5 Cornwall Street, Falmouth Trelawny
Jackson Town	Main Street, Jackson Town
Lucea	Church Street
Moneague	Lot 14 Devon, Moneague, St Ann
Savanna-la-Mar	Shop 6-9, Hendon Mall, Beckford Street
St Ann's Bay	5 Harbour Street, St Ann

National Insurance Scheme (NIS)

The NIS assigns a unique number and provides pensions and grants to individuals who contributed during their working years, offering support in retirement or hardship.

Head Office

Kingston & St Andrew:

18 Ripon Road, Kingston 5

Tel: (876) 929-7145 / 929-7146 / 929-7177

Fax: (876) 960-0198 / 960-8761

Email: clientcare@mlss.gov.jm

Parish offices are listed under MLSS.

Contribute regularly based on what you earn so that you can qualify for old age pension or disability. Employers must contribute on your behalf.



ISLAND TRAFFIC AUTHORITY (ITA)

The Island Traffic Authority (ITA) oversees vehicle inspections, roadworthiness certification, and driver testing through depots islandwide.



Head Office

6–8 Grenada Way, Kingston 5
Tel: (876) 754-1900 ext. 6496
Email: info@ita.gov.jm

Centralized Operations
145 Maxfield Avenue, Kingston 10



Depot Locations:

Kingston & St Andrew

6 Central Avenue, Kingston 5
82B Spanish Town Road,
Kingston 13

Manchester

Levy Lane,
Mandeville

St Ann

Main Street,
Roxborough

St James

Flankers,
Montego Bay

St Thomas

St Thomas Boulevard
(Harbour View Service Hub
and Weigh Station)

Trelawny

Rodney Street,
Falmouth

Hanover

Watson Taylor Drive,
Lucea

Clarendon

Trenton Road, P.O.,
May Pen

Roselle, St Thomas
(Morant Bay Service Hub)

Portland

Bryan's Bay,
Port Antonio

HOUSING, FOOD & EMERGENCY SHELTER

Open Arms Development Centre

Open Arms is a non-profit facility offering emergency to medium-term support for the homeless and involuntary returned migrants. It provides shelter, meals, counselling, and assistance with reintegration.

Address: 16½ Windward Road, Kingston 2
Email: openarmscentre@gmail.com
Tel: (876) 930-7653 / (876) 806-3070 (WhatsApp)

Open Heart Charitable Mission

Open Heart Charitable Mission (OHCM) is a St James-based non-profit that provides emergency shelter, rehabilitation, and reintegration support to homeless and vulnerable individuals through counselling, the provision of meals, skills training, and transitional housing.

Address: 2A Lawrence Lane, Montego Bay, St James
Email: info@ohcmja.com
Tel: (876) 456-8585; (876) 456-4723

Community Group Homes

Community Group Homes (CGH) provides short-term psychiatric care and rehabilitation for deportees, ex-offenders, and persons with mental health challenges.

Address: 161 Old Hope Road, Kingston 6
Tel: (876) 977-1108; (876) 375-3159; (876) 578-0882
Email: cgh_3@hotmail.com
Website: www.communitygrouphomes.org

Ministry of Local Government and Community Development – Night Shelters, Drop-in Centres, and Transitional Housing

The Ministry of Local Government and Community Development provides support for the homeless through a network of night shelters, drop-in centres, and transitional facilities across Jamaica.

Marie Atkins Night Shelter

65 Hanover Street, Kingston

Tel: (876) 922-6936/6937; (876) 924-9277

Desmond McKenzie Transitional

Centre for the Homeless

103-106 King Street, Kingston

Tel: (876) 922-6936/6937; (876) 924-9277

St Thomas Drop-in Centre

Church Corner, Morant Bay, St Thomas

Tel: (876) 488-4562

Portland Rehabilitation Management Centre

1 Gideon Avenue, Port Antonio, Portland

(Infirmary compound)

Tel: (876) 993-2703

St Mary Drop-in Centre

Hodgson Street, Port Maria, St Mary

Tel: (876) 994-2900

Ocho Rios Drop-in Centre and Night Shelter

Buckfield, Ocho Rios, St Ann

Tel: (876) 972-7171; (876) 322-4280

Trelawny Drop-in Centre and Night Shelter

Victoria Street, Falmouth, Trelawny

Tel: (876) 843-0065; (876) 618-7360

Refuge of Hope

Albion Road, Montego Bay, St James

Tel: (876) 952-2683; (876) 618-0100

St James Care Centre Drop-in Centre

2a Lawrence Lane (cnr of Church & Orange Streets),

Montego Bay

Tel: (876) 618-7360

Hanover Drop-in Centre

Miller's Drive, Lucea, Hanover

Tel: (876) 956-2958; (876) 956-3202

Westmoreland Association of Street People

Dunbar's River, Savanna-la-Mar, Westmoreland

Tel: (876) 955-2654; (876) 955-2655

St Elizabeth Drop-in Centre

58 High Street, Black River, St Elizabeth

Tel: (876) 634-3701

Candle in the Dark

10 Caledonia Road, Mandeville, Manchester

Tel: (876) 961-0167; (876) 625-2325

Ebenezer Home (Transitional Centre)

Grey Ground District

Tel: (876) 853-0448



Clarendon Drop-in Centre and Night Shelter

East Street, Denbigh, May Pen, Clarendon

Tel: (876) 986-9341

Spanish Town Care Centre Drop-in Centre

13 Monk Street, Spanish Town, St Catherine

Tel: (876) 984-3111-2; (876) 907-1795/0296

Food For The Poor (FFTP) Jamaica

FFTP Jamaica is a faith-based organization focused on reducing poverty and transforming lives through emergency relief and sustainable programmes in housing, food, medical care, water, sanitation, education, agriculture, outreach, and micro-enterprise. It collaborates with churches, NGOs, private sector partners, children's homes, and service organizations across the island to meet urgent needs and promote self-sufficiency. Funded by donations, its mission is to deliver immediate relief and long-term solutions for vulnerable families affected by poverty.

Address: P.O. Box 557 Ellerslie Pen,

Spanish Town, St. Catherine

Website: www.foodforthe poorja.org

Email: clientservices@foodforthe poorja.org

Tel: (876) 984-5005, (876) 618-0141

EMPLOYMENT, SKILLS TRAINING & LIVELIHOOD SUPPORT

HEART / NSTA Trust

The Human Employment and Resource Training / National Service Training Agency Trust (HEART/NSTA Trust) is Jamaica's leading human capital development agency and the largest provider of Technical Vocational Education and Training (TVET), delivering practical, competency-based training for employment and entrepreneurship. HEART provides assessment, training and certification, work experience, career guidance, youth development, adult continuing education, and start-up support. Interested persons can visit heart-nsta.org or the nearest HEART parish office for more information.

Corporate Headquarters

6B Oxford Road, Kingston 5, St Andrew.

Tel: (876) 994-3278

**TRAINING IS AVAILABLE FOR ALL AGES. IF YOU HAVE ALREADY
EARNED CERTIFICATES, KEEP THEM SAFE AND ON HAND.**

Parish Offices

Kingston & St Andrew

- 7 Ripon Road, Kingston 5
- 47b South Camp Road, Kingston 4
- 124 East Street

St Catherine

- Shop 1, A.J.'s Complex, 32 Brunswick Avenue, Spanish Town
- 1 Northern Parade, Waterford, Portmore
- 47 William Street, Spanish Town

St Thomas

- 14A Queen Street, Morant Bay
- 4 Beach Drive, Morant Bay
- Shop 1a Myrie Plaza, 15 Church Street, Morant Bay

Portland

- Shop 7 West Harbour Plaza, 22 West Street, Port Antonio
- 34 Folly Road, Port Antonio
- Shop 4 Shine's Plaza, 23 West Street, Port Antonio

St Mary

- St Mary Street, Port Maria P.O.
- Sandside Trinity, Port Maria
- 94 Stennett Street, Port Maria

Clarendon

- 22A Manchester Avenue, May Pen
- 9 Tropical Road, May Pen
- 7-9 Trenton Road, May Pen

Manchester

- Shop 1&2 Caledonia Mall, Mandeville
- Lot 26 Mandeville Plaza, Mandeville
- Shop 1G Annex Plaza, 7b Caledonia Road, Mandeville

St Ann

- 45 Main Street, St Ann's Bay
- 51 Windsor Road, St Ann's Bay
- Shop 6-8 Lee Sin Plaza, Lot 60 Windsor Road

St James

- 11 Dome Street, Montego Bay
- 17 Humber Ave, Montego Bay
- Shop 19-20, 22½ Humber Avenue, Montego Bay

St Elizabeth

- Shop 7-10 Business Centre, Santa Cruz
- 6 West Street, New Town, Black River
- Shop 2 Supreme Plaza, Black River

Westmoreland

- Williams Plaza Shop 6, 6 Rose Street, Savanna-la-Mar
- Barracks Road, Savanna-la-Mar
- Shop 31 Dunbar Mall, Savanna-la-Mar

Hanover

- Shop 1 Uptown Shopping Centre, Lucea
- Walter Taylor Park, Lucea

Trelawny

- 10 Kings Street, Falmouth
- Shop 3-4 Kens Plaza, 85 Market Street

Abilities Foundation

The Abilities Foundation offers vocational training and support services to help persons with disabilities gain skills for employment and independent living. Programmes cover trades, entrepreneurship, and job placement support.

Eligibility: 17+, Grade 7 reading level, JCPD-registered
Cost: \$500 application fee; most programmes free or subsidized

Address: 191 Constant Spring Road, Kingston 8, Jamaica

Website: abilitiesfoundationja.com

Tel: (876) 969-5720; (876) 924-6619

Email: info@abilitiesfoundationja.com;
abilitiesfoundation@yahoo.com

JAMAICA 4-H CLUBS



Jamaica 4-H Clubs provide agricultural, entrepreneurial, and life-skills training to youth, ex-offenders, and returning migrants to support employment and reintegration. Programmes are offered year-round through parish offices and training centres.

Parish Offices

Kingston & St Andrew

123 Duke Street, Kingston

Tel: (876) 927-4050-2

Email: kingston@jamaica4hclubs.com

Email: standrew@jamaica4hclubs.com

St Thomas

C/O RADA Office, P.O. Box 46, Belfast,
Morant Bay

Tel: (876) 982-1479

Email: stthomas@jamaica4hclubs.com

Portland

8 Allan Avenue, Port Antonio

Tel: (876) 715-3859 / 360-7140

Email: portland@jamaica4hclubs.com

St Mary

C/O Charlottenburg 4-H Centre, Highgate

Tel: (876) 360-6321

Email: stmary@jamaica4hclubs.com

St Catherine

Rose Hall 4-H Centre, Linstead P.O.

Tel: (876) 927-4050-2

Email: stcatherine@jamaica4hclubs.com

Clarendon

C/O Denbigh 4-H Training Centre, May Pen P.O.

Tel: (876) 986-7767

Email: clarendon@jamaica4hclubs.com

Manchester

2B Caledonia Road, RADA Building, Mandeville

Tel: (876) 625-4770 / 961-3599

Email: manchester@jamaica4hclubs.com

St Elizabeth

Shop 42, Santa Plaza, Santa Cruz

Tel: (876) 966-6074

Email: stelizabeth@jamaica4hclubs.com

St Ann

2 Waltham Drive, Brown's Town P.O., St Ann

Tel: (876) 917-9479

Email: stann@jamaica4hclubs.com





Trelawny

RADA Complex, Hague Showground, Hague

Tel: (876) 612-8966

Email: trelawny@jamaica4hclubs.com

St James

C/O RADA Office, Catherine Hall,

Montego Bay

Tel: (876) 940-5360

Email: stjames@jamaica4hclubs.com

Hanover

Shop 11, Tag Plaza, Jockey Road, Lucea P.O.

Tel: (876) 956-3459

Email: hanover@jamaica4hclubs.com

Westmoreland

C/O RADA Office, Savanna-la-Mar, Westmoreland

Tel: (876) 955-9551

Email: westmoreland@jamaica4hclubs.com



RURAL AGRICULTURAL DEVELOPMENT AUTHORITY (RADA)

RADA supports farmers and rural Jamaicans through training, farm planning, and business development. Services are delivered via parish offices, with added benefits for registered farmers.

Head Offices

Address: 6 Hope Gardens,
Kingston 6
Tel: (876) 977-1158



RADA

Parish Offices

Clarendon

Denbigh Show Grounds, May Pen P.O.
Tel: (876) 848-6046
Email: clarendon@rada.gov.jm

Hanover

Haughton Court, Lucea
Tel: (876) 956-2252
Email: hanover@rada.gov.jm

Manchester

23 Caledonia Road, Mandeville P.O.
Tel: (876) 962-0478
Email: manchester@rada.gov.jm

Portland

Folly, Port Antonio P.O.
Tel: (876) 993-3731
Email: portland@rada.gov.jm

St Andrew

197 Old Hope Road, Kingston 6
Tel: (876) 927-1570
Email: standrew@rada.gov.jm

St Ann

Claremont P.O.
Tel: (876) 972-3258
Email: stann@rada.gov.jm

St Catherine

Vanity Fair, Linstead P.O.
Tel: (876) 985-2290
Email: stcatherine@rada.gov.jm

St Elizabeth

63 Coke Drive, Santa Cruz
Tel: (876) 966-2232
Email: stelizabeth@rada.gov.jm

St James

Catherine Hall, Montego Bay P.O.
Tel: (876) 952-1879
Email: stjames@rada.gov.jm

St Mary

Frontier, Port Maria P.O.
Tel: (876) 994-2436
Email: stmary@rada.gov.jm

St Thomas

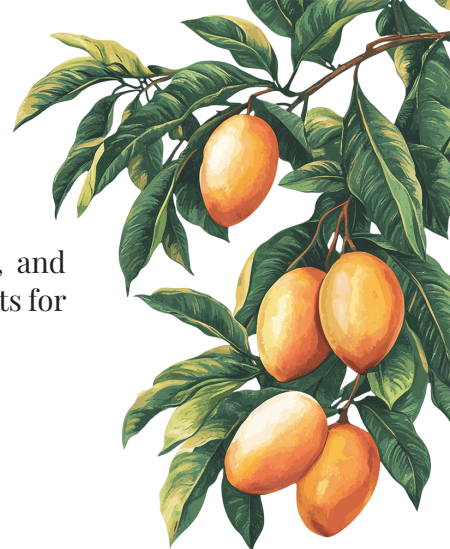
P.O. Box 46, Belfast, Morant Bay
Tel: (876) 982-2205
Email: stthomas@rada.gov.jm

Trelawny

Hague Showgrounds P.O. Box 21, Falmouth
Tel: 612-8959
Email: trelawny@rada.gov.jm

Westmoreland

Llandilo, Savanna-la-Mar
Tel: (876) 955-2767
Email: westmoreland@rada.gov.jm



STELLA MARIS FOUNDATION

The Stella Maris Foundation empowers vulnerable individuals and families in Grants Pen through vocational training, job placement, counselling, and life skills support. Its services include HEART/NSTA courses, document assistance, youth programmes, and access to social and educational opportunities.

Address: 1 Grants Pen Road, Kingston 8, St Andrew
Tel: (876) 941-2000/1
Email: stellamarisfoundation@gmail.com
Website: stellamarisfoundation.yolasite.com

SMALL BUSINESS ASSOCIATION OF JAMAICA (SBAJ)

The Small Business Association of Jamaica (SBAJ) supports small and micro businesses with training, advisory services, and advocacy. It helps entrepreneurs formalize and grow their operations.

Address: 2 Trafalgar Road, Kingston 5, Jamaica
Tel: (876) 978-9191; (876) 978-0168; (876) 927-7071;
(876) 579-9431 (WhatsApp)
Email: admin@sbaaj.org.jm

JAMAICA BUSINESS DEVELOPMENT CORPORATION (JBDC)

The Jamaica Business Development Corporation (JBDC) supports entrepreneurs and MSMEs by offering business advisory services, product development, training, and incubator spaces

Head Office

14 Camp Road, Kingston, Jamaica
Tel: (876) 928 5161-5; (876) 881-6146; (876) 577-3145

Incubator & Resource Centre

Unit 10a, 76 Marcus Garvey Drive, Kingston 13

Other Offices

Westmoreland

Shop #4, MJ Bingham's Complex, Dunbar's River, Savanna-la-Mar

St James

Unit 18, Building 10, Fairview Shopping Centre, Montego Bay

Manchester

Shop #24, 39 Ward Avenue at the Stone Surreal Plaza, Mandeville

St Ann

5 Church Street, St Ann's Bay

St Thomas

49 Queens Street, Morant Ba

If you have an idea for a small business or have already started. Look for opportunities to build a strong base for the future.



COMPANIES OFFICE OF JAMAICA (COJ)

The Companies Office of Jamaica (COJ) is the national agency for registering businesses, enabling entrepreneurs to operate legally, open bank accounts, and access contracts and financing.

Main Office

1 Grenada Way, Kingston 5
Tel: (876) 908-4419-26
Email: custsupport@orcjamaica.com

St James Branch

The Annex, Unit 3 Annex Plaza,
Alice Eldemire Drive,
Fairview, Montego Bay



HEALTH, MENTAL HEALTH & REHABILITATION SERVICES

Ministry of Health & Wellness (MoHW) – Hospitals & Health Centres

The Ministry of Health & Wellness (MoHW) manages Jamaica's public health system, offering free primary, secondary, and specialised care through hospitals and in over 300 health centres islandwide. Services include immunizations, maternal care, mental health, NCD management, and targeted support for vulnerable groups such as the elderly, children, persons with disabilities, and returning residents.

Visit your nearest hospital or health centre to access services.

Address: 10–16 Grenada Way, Kingston 5

Tel: Health Info (876) 633-8172 / 633-7771;

Mental Health Helpline (876) 639-5433

Email: info@moh.gov.jm



Seeking support for mental health is a courageous step toward a higher quality of life.

National Health Fund (NHF)

The National Health Fund (NHF) provides subsidies on medications and diagnostic tests for 24 chronic illnesses, including diabetes, hypertension, asthma, and mental health conditions. Jamaican residents can apply for the NHFCard online or at health centres, allowing them to access prescriptions at a reduced cost islandwide.

Head Office

The Towers, 6th Floor, 25 Dominica Drive, Kingston 5

Tel: 1 (876) 906-1106 / 2293 / 0756 / 9667;

1 (876) 908-2992 / 3913 / 3106

NHFCard Centres

St Mary

Port Maria Hospital
Trinity, Port Maria

Trelawny

Falmouth Hospital
Rodney Street, Falmouth

Westmoreland

Savanna-la-Mar Public General Hospital
Barracks Road, Savanna-la-Mar

St Thomas

Princess Margaret Hospital
54 Lyssons Road, Morant Bay

St James

Cornwall Regional Hospital,
Mount Salem, Montego Bay

Mount Salem Health Centre

Mount Salem, Montego Bay, St James

St Elizabeth

Santa Cruz Health Centre
47 Coke Drive, Santa Cruz

Black River Hospital

45 High Street, Black River, St Elizabeth

St Catherine

Spanish Town Hospital
Burke Road, Spanish Town St Catherine

Linstead Hospital

Rodney Hall Road, St Catherine

Greater Portmore Health Centre Drug Serv

5 West Greater Portmore, St Catherine

St Ann

St Ann's Bay Hospital
Seville, St Ann's Bay

Portland

Port Antonio Hospital
Naylors Hill, Port Antonio

Manchester

Mandeville Regional Hospital
32 Hargreaves Avenue, Mandeville

Kingston & St Andrew

Union Square Drug Serv
2 Union Square, Cross Roads, Kingston 5

Kingston Public Hospital

North Street

Hanover

Noel Holmes Hospital
Fourth Charles Drive, Lucea

Clarendon

May Pen Hospital
1 Muirhead Avenue, Denbigh, Clarendon

Lionel Town Hospital

Bustamante Drive, Lionel Town,
Clarendon

Percy Junor Hospital

Spalding, Spalding P.O., Clarendon



JAMAICA AIDS SUPPORT FOR LIFE (JASL)

Jamaica AIDS Support for Life (JASL) is a national NGO offering free or low-cost HIV/STI testing, treatment, counselling, and advocacy services in a stigma-free environment. It supports persons living with HIV and key populations through clinics, mobile outreach, and human rights education.

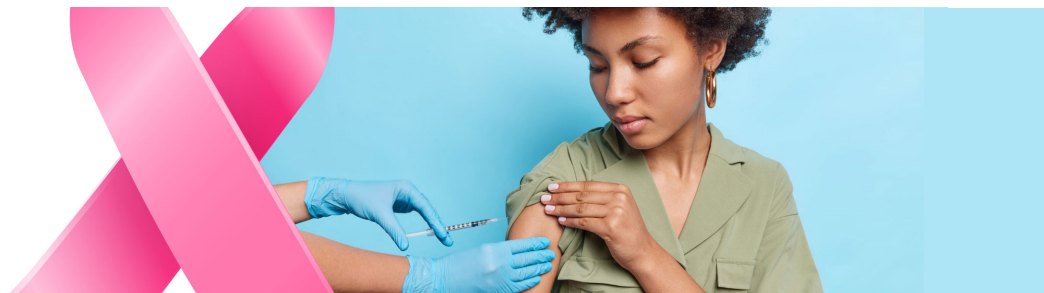
Tel: (876) 969-6597 / 969-0282 / (876) 925-0021-2

Email:

- General: info@jasforlife.org
- HIV-Related Discrimination: Humanrights@jasforlife.org
- Communications: Communications@jasforlife.org

**GET
TESTED
TODAY!**

WHEN WAS YOUR LAST HIV TEST?



Head Office

3 Hendon Drive, Kingston 20
Serves: Kingston, St Andrew,
St Catherine, St Thomas, Clarendon

Parish Offices

St Ann

14 King Street, St Ann's Bay, St Ann
Serves: St Ann, St Mary, Portland, Manchester,
northern part of St Catherine

St James

Van Haze Building, 16 East Street, Montego Bay, St James
Serves: St James, Hanover, Westmoreland, St Elizabeth & the western
parts of Trelawny.

NATIONAL COUNCIL ON DRUG ABUSE (NCDA)

The National Council on Drug Abuse provides free, confidential counselling, rehabilitation referrals, and support for individuals affected by substance use. Services include therapy, crisis intervention, and community outreach, targeting vulnerable groups across Jamaica.

Head Office

13–15 Molyne Road, Kingston 10
Tel: (876) 926-9002-4
Email: contact@ncda.org.jm

Central Regional Office

Shop F18, James Warehouse Complex, Mandeville,
Manchester

Western Regional Office

4 Kerr Crescent, Montego Bay, St James

Spanish Town Centre

Unit R62, Spanish Town Shopping Centre,
16 Burke Road, Spanish Town

JAMAICA ASSOCIATION FOR THE DEAF (JAD)

The Jamaica Association for the Deaf (JAD) offers education, hearing care, sign language training, and social services to support Deaf and Hard of Hearing persons across Jamaica.



Administrative Services

Hope Estates, Papine, Kingston 6
Tel: (876) 970-1778, 970-1779
Email: admin@jamdeaf.org.jm

Social Services

Hope Estate, Papine, Kingston 6
Tel:/Whatsapp: (876) 891-1311
Email: socialservices@jamdeaf.org.jm

Hearing Services

91 Dumbarton Avenue, Kingston 10
Tel: (876) 926-7709, 926-7001
Email: hearingsservices@jamdeaf.org.jm

JAD Binders

Hope Estate, Papine, Kingston 6
Tel:/Telefax: (876) 977-5046
Email: jadbinders@jamdeaf.org.jm

JSL Services (Training & Interpreting)

Hope Estate, Papine, Kingston 6
Tel: (876) 970-1778, 970-1779
Email: interpretingservices@jamdeaf.org.jm
(Interpreting Services)
Email: learnsign@jamdeaf.org.jm (JSL Training)

JAD offers education, hearing care,
sign language training, and social
services to support Deaf and Hard of
Hearing persons across Jamaica



JAMAICA COUNCIL FOR PERSONS WITH DISABILITIES (JCPD)

The Jamaica Council for Persons with Disabilities (JCPD) promotes inclusion and equal rights for persons with disabilities through certification, empowerment grants, accessibility audits, and training. It supports individuals with disabilities in accessing education, employment, and social services.

Head Office

10 Ripon Road, Kingston 5, Jamaica

Tel: (876) 968-8373 / 926-9375

Email: jcpd@mlss.gov.jm

Register in person at any MLSS parish office or at the JCPD Head Office.

Or, register online via the MyJCPD portal or “I Am Able – My JCPD” mobile app (accessible features included).

BELLEVUE HOSPITAL

Bellevue Hospital is Jamaica’s national psychiatric hospital, offering inpatient and outpatient mental health care, rehabilitation, and transitional support. It provides 52 publicly funded services including psychiatric treatment, occupational therapy, and reintegration programmes to help adults regain independence and stability.

Address: 16½ Windward Road, Kingston 2

Tel: (876) 928-1380

Email: info@bvh.gov.jm

CHILD GUIDANCE CLINICS

Child Guidance Clinics provide free mental health care for children and teens (0–18 years). The clinics offer psychiatric assessments, counselling, and behavioural support for issues such as ADHD, trauma, depression, and learning difficulties. Services are available islandwide and may include tele-mental health in some areas. These clinics operate under four Regional Health Authorities:

Head Office

Ministry of Health and Wellness

Address: 10–16 Grenada Way, Kingston 5
Tel: Health Info (876) 633–8172 / 633–7771 |
Mental Health Helpline (876) 639–5433
Email: info@moh.gov.jm

Kingston & St Andrew

Comprehensive Health Care

55 Slipe Pen Road, Kingston 5, Kingston

Glen Vincent Health Centre

3 Trevennion Park Road, Kingston 5, St Andrew

St Catherine

Linstead Health Centre

Rodney Hall Road, Linstead

St Jago Park Health Centre

Burke Road, Spanish Town

Clarendon

May Pen Hospital

Muirhead Avenue, May Pen

Spalding Health Centre

Spalding, Clarendon

Manchester

Mandeville Comprehensive Clinic
South Racecourse Road, Mandeville

St Ann

Alexandria Community Hospital
Hospital Road, Alexandria

Steer Town Health Centre

Steer Town, St Ann's Bay P.O.

St Mary

Annotto Bay Hospital

Annotto Bay, St Mary Opening

Port Maria Hospital

Trinity, Port Maria, St Mary

Portland

Manchioneal Health Centre
Sanshore Road, Manchioneal

Buff Bay Community Hospital
Buff Bay, Portland

Port Antonio Hospital
Naylor's Hill, Port Antonio, Portland

Trelawny

Falmouth Hospital
Cornwall Street, Falmouth

St James

Cornwall Regional Hospital

Mt. Salem, Montego Bay

Montego Bay Health Centre

Payne Street, Montego Bay

Westmoreland

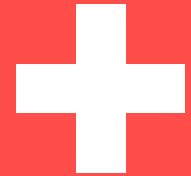
Savanna La Mar Public General Hospital
Barracks Road, Savanna-la-Mar

Hanover

Lucea Health Centre
Hanover Health Dept,
Green Island, Lucea



JAMAICA RED CROSS



The Jamaica Red Cross provides humanitarian aid to vulnerable groups through meals, health outreach, counselling, and caregiver training. It also supports HIV education, home-based care, and reunification of displaced persons and involuntary returned migrants with their families.

Head Office

Central Village, St Catherine
Tel: (876) 984-7860-2; (876) 361-2506
Other Red Cross Locations

Westmoreland

Independence Park, Savanna-la-Mar

St Elizabeth

Institution Drive, Santa Cruz

St Mary

Ocho Rios High School

Hanover

Bethel Primary & Junior High

Kingston & St Andrew

76 Arnold Road, St Andrew

Tel: (876) 926-6837

St Ann

King Street

Portland

Harbour Street

Manchester

2b Caledonia Road

St James

57 Union Street

Clarendon Branch

3 Trenton Road



RISE LIFE MANAGEMENT SERVICES

RISE Life Management Services is a Kingston-based NGO offering addiction counselling, skills training, and psychosocial support, especially for at-risk youth and vulnerable individuals. Services include vocational education, youth development, and reintegration assistance for those transitioning from detention or facing social challenges.

Address: 57 East Street, Kingston, Jamaica

Tel: (876) 967-3777 / 967-3778 | Lifeline (Toll-free):

888-991-4146

Email: info@risejamaica.org

Website: www.risejamaica.org



SOCIAL ASSISTANCE, WELFARE & REINTEGRATION SUPPORT

Department of Correctional Services (DCS) – Grant

The Department of Correctional Services (DCS) assists persons formerly in conflict with the law with reintegration through education, skills training, and post-release support, including a rehabilitation grant for those incarcerated for at least a year.

Department of Correctional Services (Head Office)

5–7 King Street, Kingston
Tel: (876) 922-0021-2; (876) 967-2783
Website: <https://dcs.gov.jm>

Office of Director, Probation Aftercare Services

12–14 Lockett Avenue, Kingston 4
Tel: (876) 967-2429
Email: probation.aftercare@dcsjm.gov.jm

Regional Administration Office, Region 1

122 East Street, Kingston
Email: region1@dcsjm.gov.jm

Regional Administration Office, Region 2

138K Bryan's Bay, Port Antonio, Portland
Email: region2@dcsjm.gov.jm

Regional Administration Office, Region 3

28 B&C Manifest Court, Santa Cruz, St Elizabeth
Email: region3X@dcsjm.gov.jm

Portland Probation and Aftercare Services

138K Bryan's Bay, Port Antonio
Email: portlandprobation@dcs.gov.jm

Manchester Probation Office

5½ Caledonia Road, Annex Plaza, Mandeville
Email: manchesterprobation@dcs.gov.jm

Kingston & St Andrew Probation Office

122 East Street, Kingston
Email: KSAFC@dcsjm.gov.jm

Portmore Probation Office

35 West Trade Way, Shop 19, Portmore,
St Catherine
Email: portmoreprobation@dcs.gov.jm

Spanish Town Probation Office (Community) & Sex Offender Registry Registration Centre, St Catherine

37 Burke Road, Spanish Town, St Catherine
Email: spanishtownprobation@dcs.gov.jm;
sor.stcathrine@dcs.gov.jm

St Thomas Probation Office & Sex Offender Registry Registration Centre

50 Queen Street, Morant Bay
Email: stthomasprobation@dcsjm.gov.jm;
sor.stthomas@dcs.gov.jm

**St Mary Probation Office & Sex Offender Registry
Registration Centre**

51 Warner Street, Port Maria

Email: stmaryprobation@dcs.gov.jm;

sor.stmary@dcs.gov.jm

**St Ann Probation Office & Sex Offender Registry
Registration Centre**

41 Main Street, St Ann's Bay

Email: stannprobation@dcsjm.gov.jm;

sor.stann@dcs.gov.jm

**Clarendon Probation Office & Sex Offender Registry
Registration Centre**

3A Chapelton Road, May Pen

Email: maypenprobation@dcs.gov.jm;

sor.clarendon@dcs.gov.jm

**Manchester Probation Office & Sex Offender
Registry Registration Centre**

5½ Caledonia Road, Annex Plaza

Email: manchesterprobation@dcs.gov.jm;

sor.manchester@dcs.gov.jm

**St Elizabeth Probation Office & Sex Offender
Registry Registration Centre**

28 B&C Manifest Court Plaza, Santa Cruz,

St Elizabeth

Email: stelizabethprobation@dcs.gov.jm;

sor.stelizabeth@dcs.gov.jm

**St James Probation Office & Sex Offender Registry
Registration Centre**

1 Gladstone Pop Lawrence Road (River Bay Road),

Montego Bay, St James

Email: stjamesprobation@dcsjm.gov.jm;

sor.stjames@dcs.gov.jm

**Trelawny Probation Office & Sex Offender Registry
Registration Centre**

28 King Street, Falmouth

Email: trelawnyprobation @dcsjm.gov.jm;

sor.trelawny@dcs.gov.jm

**Hanover Probation Office & Sex Offender Registry
Registration Centre**

Shop #2, 346 Mosley Drive, Lucea

Email: hanoverprobation@dcs.gov.jm;

sor.hanover@dcs.gov.jm

**Westmoreland Probation Office & Sex Offender
Registry Registration Centre**

Shop 25–27 Dunbars Mall, Savanna-la-Mar P.O.,

Westmoreland

Email: westmorelandprobation@dcs.gov.jm;

sor.westmoreland@dcs.gov.jm

JAMAICA CUSTOMS AGENCY

The Jamaica Customs Agency (JCA) facilitates the importation of personal items by involuntary returned migrants (IRMs), who may bring or ship goods to Jamaica and benefit from a US\$1 000.00 duty-free allowance for personal use. This concession applies to both accompanied and unaccompanied luggage, provided items are not for commercial purposes and proper documentation is presented.

Head Office

Myers Wharf, Newport East, Kingston 15
Tel: (876) 922-5140-8 | Cell: (876) 618-0361
Email: quick.response@jca.gov.jm

Branches

**Public Relations & Customer Service Branch
(General Customer Service)**
Tel: (876) 948-7849 | Toll Free: 888-287-8667
Email: public.relations@jca.gov.jm

Information Service Division (ISD) IT Helpdesk

Tel: (876) 750-3030 | 750-3070 | 750-3047

Tariff Unit

Tel: (876) 967-3495

Corporate Office

2-4 King Street, Kingston
Tel: (876) 948-5151



MINISTRY OF LABOUR & SOCIAL SECURITY

The Ministry of Labour and Social Security (MLSS) delivers a wide range of social support services including employment and entrepreneurship programmes, the Programme of Advancement Through Health and Education (PATH) administration, social intervention initiatives, and reintegration and rehabilitation grants for vulnerable individuals. These services are accessible at MLSS parish offices islandwide—see below for locations and contact details.

Head Offices

1F North Street, Kingston, Jamaica (Labour Division)
Tel: (876) 676-5694 / 5695 / 5696 / 922-9500-17

14 National Heroes Circle, Kingston 4, Jamaica (Social Security Division)

Tel: (876) 922-8000-13 / 676-5629 / 5630 / 5631 / 5557
Toll-Free (PAD): 888-991-7284

Regional Offices

St James

4 Sam Sharpe Square, Montego Bay

St Ann

4 Windsor Road, St Ann's Bay

Manchester

Lot 24 Mandeville Plaza, Mandeville

PARISH OFFICES (MULTIPLE MLSS SERVICES AVAILABLE UNLESS OTHERWISE NOTED)

Kingston and St Andrew (Public Assistance Division)

108 Harbour Street, Kingston Tel: (876) 967-0889 /
676-5735-6 / 967-0890

St Catherine

10 Hanover Street, Spanish Town

Clarendon

6b Manchester Avenue, May Pen

St Elizabeth

82 Main Street, Santa Cruz

**FOR WHEREVER YOU ARE IN YOUR CHOSEN
OCCUPATION, THE MINISTRY CAN GIVE YOU
GUIDANCE ON WHAT YOU WILL NEED TO MOVE
AHEAD AND WHERE TO GO.**

Westmoreland

18¼ Lewis Street, Savanna-la-Mar

Hanover

13 Church Street, Lucea

Trelawny

4 King Street, Falmouth

St James

Shop 51, Blue Diamond Shopping Mall, Ironshore,
Montego Bay

St Thomas

4-6A Wharf Road, Morant Bay

Portland

28 Harbour Street, Port Antonio

St Mary

51 Stennett Street, Port Maria

St Ann

4 Windsor Road, St Ann's Bay

Manchester

Lot 24 Mandeville Plaza, Mandeville

PROGRAMME OF ADVANCEMENT THROUGH HEALTH AND EDUCATION (PATH)

PATH provides financial support to vulnerable families, helping them meet education and health requirements. Application Location: PATH applications are processed through Public Assistance Division (PAD) units at MLSS parish offices.

Note: In Kingston, applications are handled at the PAD Office:

108 Harbour Street, Kingston,

Tel: (876) 967-0889 / 676-5735-6 / 967-0890

POOR RELIEF DEPARTMENT

The Poor Relief Department, under the Ministry of Local Government and Community Development, offers support to vulnerable individuals through parish municipal corporations. Services include residential care in infirmaries, assistance with food, medical needs, housing, and rehabilitation support for the homeless.

Kingston and St Andrew

65 Hanover Street, Kingston

Tel: (876) 922-6936/7; (876) 924-9277

Email: poorreliefdeptksac@gmail.com

St Thomas

11 Church Street, Morant Bay

Tel: (876) 905-7917/703-6607

Email: chevyxcr2005@yahoo.com

Portland

Port Antonio

Tel: (876) 993-2703

Email: poorreliefportland@yahoo.com

St Mary

2 Hodgston Street, Port Maria

Tel: (876) 994-2212/2648/9410; (876) 577-8448

Email: Stmarypoorrelief@yahoo.com

St Ann
1 Jail Lane, St Ann's Bay
Tel: (876) 972-7171/0818
Email: sapc.poorrelief@gmail.com

Trelawny
Rodney Street, Falmouth
Tel: (876) 954-3970
Email: francesb@trelawnypc.org

St James
19a Union St, Montego Bay
Tel: (876) 952-5500/2683
Email: plecky@stjamespc.gov.jm

Hanover
Lucea, Hanover
Tel: (876) 956-2958/3202
Email: hanopoorrelief@gmail.com

Westmoreland
Dunbars River, Savanna-la-Mar
Tel: (876) 955-2654/5
Email: patsydmadden@gmail.com,
poorreliefdeptwest@gmail.com

St Elizabeth
58 High Street, Black River P.O.
Tel: (876) 634-3701
Email: poorreliefsemchighst@gmail.com

Manchester
1 Brigade Crescent, Mandeville
Tel: (876) 962-9754, 625-2325
Email: manchesterpoorrelief@gmail.com

Clarendon
1 Brooks Avenue, May Pen
Tel: (876) 986-9341
Email: clarendon.poor.relief@gmail.com

St Catherine
Spanish Town P.O.
Tel: (876) 749-2132
Email: poorrelief@stcatherinemc.gov.jm

NATIONAL COUNCIL FOR SENIOR CITIZENS (NCSC)

The National Council for Senior Citizens (NCSC), under the Ministry of Labour and Social Security, supports Jamaicans aged 60+ through ID services, skills training, social activities, meals, and home help. Its programmes promote active ageing, independence, and community participation.

Address: 11 West Kings House Road, Kingston 10
Tel: (876) 906-9277
Email: clientcare@mlss.gov.jm

NATIONAL PARENTING SUPPORT COMMISSION (NPSC)

The National Parenting Support Commission (NPSC) helps caregivers build positive parenting skills through counselling, training, and community support, especially for families facing trauma or reintegration. Call or visit the head office to request support. All services are free and are offered islandwide.

Address: Caenwood Centre, 37 Arnold Road, Kingston 5

Tel: (876) 967-7977 / (876) 788-5606

Email: npsc@moey.gov.jm

CHILD PROTECTION AND FAMILY SERVICES AGENCY (CPFSA)

Tel: 876-948-6678; 876-948-2841-2

Email: report@childprotection.gov.jm

Region	Parish	Address
South East Region	Kingston	40 Duke Street, Kingston
	St Thomas	Shop 6&7, 52 Queen Street, Morant Bay
	St Catherine	10 Hanover Street, Spanish Town
Southern Region	Manchester	Lot 19, Caledonia Mall, Mandeville
	Clarendon	Shop #7, 16A Manchester Avenue, May Pen
	St Elizabeth	Shop #18, Skyview Mall, 80 Main Street, Santa Cruz

Region	Parish	Address
North East Region	St Ann	Lee-Sin Tyre Centre, Windsor Road, St Ann's Bay
	St Mary	Credit Union Building, Main Street, Highgate, St Mary
	Portland	Shop 45, West Palm Court Plaza, Port Antonio
Western Region	St James	4 Kerr Crescent, Montego Bay
	Trelawny	5 Upper Harbour Street, Falmouth
	Westmoreland	Shop 10, Hendon Mall, Beckford Street, Savanna-la-Mar
	Hanover	Shops 5&6, CAPS Sales & Service Plaza, Millers Drive, Lucea
National Office	Kingston	National Children's Registry HQ, 12 Carlton Crescent
National Office	Kingston	CPFSA Corporate Office, 48 Duke Street, Kingston

TEEN HUB

The Teen Hub is a free, youth-friendly drop-in space offering health, educational, and psychosocial support to adolescents aged 10–24.

Tel: (876) 633-8172

Email: info@moh.gov.jm

Website: moh.gov.jm

Locations

- Shop 6, Half Way Tree Transport Centre, Kingston 10, St Andrew
- Morant Bay Bus Park, St Thomas

OFFICE OF THE CHILDREN'S ADVOCATE (OCA) – SAFE SPOT

SafeSpot is Jamaica's national 24/7 helpline for children and teens (0–17 years), offering free, confidential counselling and emotional support via phone, text, web chat, and social media. Operated by the Office of the Children's Advocate in partnership with UNICEF and the Private Sector Organisation of Jamaica (PSOJ), it ensures youth have someone to talk to whenever they need help.

Tel: (Toll-Free Helpline): 888-SAFE-SPOT

(888-723-3776)

WhatsApp/SMS: 1 (876) 439-5199

Website: safespotja.com

Social Media: Instagram & Snapchat – @safespotja

FAMILY UNIFICATION AND RESETTLEMENT INITIATIVE (FURI)

Family Unification and Resettlement Initiative (FURI) supports the reception and reintegration of involuntary returned migrants (IRMs) and persons formerly in conflict with the law. The organization plays a key role at Norman Manley International Airport, assisting with arrival orientation, documentation support, family contact, and referrals for housing and other essential services.

Address: 11 Grayden Avenue, Kingston 10

Tel: (876) 906-8262; (876) 279-3283

Email: familyunif@hotmail.com



FURI supports the reception and reintegration of involuntary returned migrants (IRMs) and persons formerly in conflict with the law.

JUSTICE, MEDIATION & LEGAL SUPPORT

Restorative Justice Centres, operated by the Ministry of Justice, offer safe spaces for resolving conflict and repairing harm through dialogue instead of punishment. The programme supports individuals, families, and communities in healing relationships and preventing reoffending, with services including mediation, court referrals, and reintegration support.

Head Office

Restorative Justice Unit (Ministry of Justice)

61 Constant Spring Road, Kingston 10

Tel: (876) 908-5501



THE JUSTICE SYSTEM
IS THERE FOR ALL.
LET THEM HELP YOU.

St Andrew

Tower Hill Restorative Justice Centre

Olympic Gardens Civic Centre,
119 Olympic Way, Kingston 11

Trench Town Restorative Justice Centre

Trench Town Multipurpose Complex,
10-17 Fifth Street, Kingston 12

August Town Restorative Justice Centre

83 August Town Road, Kingston 7

St Andrew Justice Centre

2 Hagley Park Road, Kingston 10

Denham Town Restorative Justice Centre

Denham Town Community Centre,
1 Race Course Lane, Kingston 14

Tivoli Gardens Restorative Justice Centre

Tivoli Gardens Community Centre, Seaga Blvd,
Kingston 14

Pembroke Hall Restorative Justice Centre

Pembroke Hall Community Centre, Ken Hill Drive,
Kingston 20

Greenwich Town Restorative Justice Centre

Greenwich Town Resource Centre,
5½ Seaview Avenue, Kingston 13

Clarendon**May Pen Restorative Justice Centre**

8B Manchester Avenue, May Pen

St Catherine**Spanish Town Restorative Justice Centre**

Shop No. 12A, Oasis Plaza, 6 March Pen Road,
Spanish Town

Clarendon**Nairne Castle Restorative Justice Centre**

Nairne Castle Community Centre, Nairne Castle

Portland**Portland Justice Centre**

2 Russell Avenue, Buff Bay

St Mary**St Mary Justice Centre**

6 Main Street (Upstairs Post Office), Port Maria

St Ann**St Ann Justice Centre**

2 Tucker Avenue, St Ann's Bay

Trelawny**Trelawny Justice Centre**

Rock District, Falmouth

St James**St James Justice Centre**

136 City Centre Mall, Montego Bay

Hanover**Hanover Justice Centre**

Shop #1A, CAP Complex, Millers Drive, Lucea

Westmoreland**Westmoreland Justice Centre**

Upstairs Post Office, Great George Street,
Savanna-la-Mar

St Elizabeth**St Elizabeth Justice Centre**

Upstairs Post Office, 38 Coke Drive, Santa Cruz

Manchester**Manchester Justice Centre**

24 Grove Road, Mandeville

St Thomas**St Thomas Justice Centre**

Upstairs Post Office, Main Street, Morant Bay

LEGAL AID COUNCIL (LAC)

The Legal Aid Council (LAC) ensures access to justice for Jamaicans who cannot afford a lawyer by providing free Duty Counsel at police stations, court-assigned attorneys for criminal cases, and legal advice through walk-in clinics and mobile outreach.

Legal Aid Council (Head Office)

3rd Floor, Oxford House, 6 Oxford Road, Kingston 5

Tel: (876) 948-6999; (876) 967-1372; (876) 948-4861

Email: aid.legal@moj.gov.jm

Kingston Legal Aid Clinic Ltd

131 Tower Street, Kingston

Tel: (876) 922-3761; (876) 922-3792; (876) 922-3556

Email: kgnlegaid@yahoo.com

Montego Bay Legal Aid Clinic Ltd

42B Union Street (NHT Building), Montego Bay,

St James

Tel: (876) 952-2183

Norman Manley Law School Legal Aid Clinic

P.O. Box 231, The University of the West Indies,

Mona Campus, Kingston 7

Tel: (876) 648-9140; (876) 648-5835

Email: lac@uwimona.edu.jm

Legal Aid Justice Mobile Unit

Tel: (876) 948-6999 ext. 5227, 5222

VICTIM SERVICES DIVISION (VSD)

The Victim Services Division (VSD), under the Ministry of Justice, provides free emotional and practical support to victims of crime, especially children and families affected by violence, through counselling, court support, and trauma recovery services.

Tel: (876) 908-5501

Email: vsd@moj.gov.jm

Kingston & St. Andrew

47E Old Hope Road, Kingston 5

54A Spanish Town Road, Kingston

St. Catherine

Shop #12, Oasis Plaza, Spanish Town

Clarendon

Clarendon Parish Court Building, May Pen

Manchester

The RADA Building, Caledonia Road, Mandeville

St. Elizabeth

80 Main Street, Santa Cruz

Westmoreland

Shop #21, Dunbar Mall, Savanna-la-Mar

Hanover

Shops #9&12, Tags Plaza, Haughton Court Main Rd,
Lucea

St. James

Shops #37-38, Overton Plaza, Montego Bay

Trelawny

Rock District, Falmouth

St. Ann

61 Main Street, St Ann's Bay

St. Mary

33 Main Street, Port Maria

Portland

Shops #8 & 9, Bryan's Bay Plaza, Bryan's Bay,
Port Antonio

St. Thomas

15 Church Street, Morant Bay

NATIONAL CHILD DIVERSION PROGRAMME

The National Child Diversion Programme of the Ministry of Justice aims to redirect children aged 12 to 17 away from the criminal justice system, providing them with rehabilitation and support instead of formal judicial proceedings. Children are referred through the court system.

DISPUTE RESOLUTION FOUNDATION (DRF)

The Dispute Resolution Foundation (DRF) provides mediation, restorative justice, and conflict resolution services across Jamaica, helping individuals and communities resolve disputes peacefully.

Email: drf@drfja.org

Tel: (876) 906-4435; (876) 960-6160

Corporate Head Office

1A North Avenue, Kingston 4

Hanover

Mediation Centre

United Church Hall, Lucea

Tel: (876) 956-3575; (876) 314-6034

Westmoreland

Westmoreland Alternative Dispute Resolution Centre

224 Barracks Road, Savanna-la-Mar

Tel: (876) 552-9237

St James

Western Dispute Resolution Centre

28 Church Street, Montego Bay

Tel: (876) 952-4181; (876) 321-8974

Trelawny

Justice Complex – Rock District, Falmouth

Tel: (876) 617-5522; (876) 465-4070

St Mary

29 Main Street, Port Maria

Tel: (876) 373-4001

Manchester

Manchester Conflict Resolution Association

53 Main Street, Mandeville

Tel: (876) 820-8356

Clarendon

Dispute Resolution Foundation

31 West Park, Suite #3, May Pen

Tel: (876) 827-9196; (876) 786-2720

St Catherine

10 Hanover Street, Spanish Town

Tel: (876) 749-0245; (876) 749-6959; (876) 518-8754

St Elizabeth

38 Coke Drive, Santa Cruz

Tel: (876) 873-2006

DOMESTIC VIOLENCE INTERVENTION CENTRES (DVICS)

The Domestic Violence Intervention Centres (DVICs) are specialised units of the Jamaica Constabulary Force that offer confidential, survivor-centred support to anyone experiencing domestic, intimate partner, or family violence. To reach out, call 119 and ask for the Domestic Violence Intervention Centre.

Clarendon

Hayes Police Station (DVIC)

Hayes Main Road

Kingston

Constant Spring Police Station (DVIC)

2 Cassava Piece Road, Constant Spring

Kingston

Matilda's Corner Police Station (DVIC)

101–103 Old Hope Road, Kingston

St Ann

Alexandria Police Station (DVIC)

Alexandria Main Road

St Catherine

Greater Portmore Police Station (DVIC)

Braeton Parkway, Portmore

St Elizabeth

Santa Cruz Police Station (DVIC)

32 Coke Drive, Santa Cruz

St Mary

Gayle Police Station (DVIC)

Gayle Main Road

St Thomas

Morant Bay Police Station (DVIC)

7 South Street, Morant Bay

St Thomas

Yallahs Police Station (DVIC)

Market Road, Yallahs

Westmoreland

Negril Police Station (DVIC)

Nompriel Main Road

OFFICE OF THE CHILDREN'S ADVOCATE (OCA)

The Office of the Children's Advocate (OCA) is an independent body that protects the rights and best interests of children in Jamaica by investigating complaints, providing legal representation, and coordinating support services.

Address: 72 Harbour Street, Air Jamaica Building, Kingston

Tel: 1 (876) 948-1293 or Toll free 888-948-1134

Email: info@oca.gov.jm

FAITH-BASED & COMMUNITY SUPPORT SERVICES

Mona Baptist Church – HELP Ministry

The HELP Ministry at Mona Baptist Church provides limited, faith-based support through counselling, basic aid, and life skills training in the Kingston area. Services are offered monthly and require advance registration due to capacity constraints. Visit the church on a Tuesday to register.

Address: 4-6 University Meadows, Kingston 6

Tel: (876) 970-1945 ext. 927-1120 / 404-2929 (mobile)

Bishop Boyle Outreach & Resource Centre (also listed under Welfare)

“Your past may shape your story, but it does not define your future. Renewal begins the moment you believe in what comes next.”



PLANNING INSTITUTE
OF JAMAICA



Social Services

Listing by Region

Social Service Agencies and Resources Categorized by Regions 1 -4
and their Respective Parishes across Jamaica.



Probation Aftercare Branch's Regions and Offices Location



Note: Map not to scale

Health & Substance Abuse

AGENCY		CONTACT INFORMATION	ADDRESS
Region 1 (St. Catherine, St. Thomas, Kingston and St. Andrew)			
1	National Council on Drug Abuse (NCDA)	(876) 926-9002	13 Molyness Road, Kingston 10
2	Jamaica AIDS Support for Life (JASL)	(876) 925-0021	3 Hendon Drive, Kingston 20
3	National Health Fund (NHF, Kingston)	(876) 906-1106 / (876) 906-4381	The Towers, 6th Floor, 25 Dominica Drive, Kingston 5
4	Patricia House	(876) 978-2324	6 Upper Musgrave Ave, Kingston
5	St. Thomas Health Department	(876) 982-1619 or (876) 317-9547	54 Lyssons Road, Morant Bay, St. Thomas
6	National Council on Drug Abuse	(876) 552-2959	54, Lyssons Road Morant Bay, St. Thomas
Region 2 (Portland, St Mary and St. Ann)			
7	Portland Health Department	(876) 993 -2646	Smatt Road, Port Antonio, Portland
8	Portland Rehabilitation Management Centre	(876) 993-9166 Email: prmjamaica@gmail.com	East Harbour Road, Port Antonio, Portland
9	Port Antonio Infirmary	(876) 993-2703/ (876) 715-3615	East Harbour Road, Port Antonio, Portland
10	National Council On Drug Abuse (NCDA, Portland)	(876) 564-9688 / 564-4357 564-7693 Email:gallen@ncda.org.jm	Port Antonio, Portland
11	National Health Fund (NHF, Portland)	(876) 906-1106 / (876) 906-4381 Email: info@nhf.org.jm	Smatt Road, Port Antonio, Portland
12	Mental Health Clinic, St. Mary	(876) 770-2684	Trinity, Port Maria
13	National Council on Drug Abuse (NCDA), St. Ann	(876) 564-7645/ (876) 874-2824	Marcus Garvey 2 Owen Drive St. Ann's Bay
14	Jamaica AIDS Support for Life (JASL), St. Ann	(876) 972-2697	14 King Street, St. Ann's Bay

AGENCY		CONTACT INFORMATION	ADDRESS
Region 3(Clarendon, Manchester and St. Elizabeth)			
15	National Council on Drug Abuse (NCDA-May Pen)	876-504-5418	13 Molyness Road, Kingston 10
16	Child Guidance Clinic, Clarendon	1876-375-4941 / CUG - 776-9986	Muirhead Avenue, May Pen, Clarendon
17	National Health Fund (NHF)	(876) 906-1106 / (876) 906-4381	The Towers, 6th Floor, 25 Dominica Drive, Kingston 5
18	May Pen Health Centre	876-792-2051	Main Street, May Pen, Clarendon
19	May Pen Hospital	(876) 986-6307	Muirhead Avenue, May Pen, Clarendon
20	NCDA, Manchester	876-469-8591 / Email: info@ncda.org.jm	Rada Building, 23 Caledonia Road, Mandeville
21	Manchester Comprehensive Health Clinic	(876) 962-2288 / Email: pr@srha.gov.jm	Racecourse Road, Mandeville
22	Southern Regional Health Authority, Manchester	876-625-0612 / Email: pr@srha.gov.jm	3 Brumalia Road, Mandeville, Manchester
23	Hargreaves Memorial Hospital	876-961-1581 Email: info@heagreaveshospital.org	32 Hargreaves Road, Mandeville, Manchester
24	Black River Health Center	(876) 965-2266 / (876) 793-3440	High Street, Black River
25	Santa Cruz Health Centre	(876) 966-2101 / (876) 437-2594 (876) 793-2481	47 Coke Drive, Santa Cruz

Region 4 (Westmoreland, Hanover, St. James and Trelawny)			
26	National Council on Drug Abuse (NCDA) (Hanover)	(876) 564-8535	Lucea, Hanover
27	National Council on Drug Abuse (NCDA) (Trelawny)	(876) 3375773	28 King Street, Falmouth, Trelawny
28	National Council on Drug Abuse (NCDA) (Westmoreland)	(876) 906-1106 / (876) 906-4381	105 Great George Street, Savanna-la-Mar, Westmoreland
29	National Council on Drug Abuse (NCDA) (St. James Family Court)	(876) 940-2240/ (876) 220-2975	4 Kerr Crescent, Montego Bay, St. James

Disability Services

AGENCY		CONTACT INFORMATION	ADDRESS
Region 1 (St. Catherine, St. Thomas, Kingston and St. Andrew)			
1	Abilities Foundation	(876) 969-5720	191 Constant Spring Road, Kingston
2	Early Stimulation Programme (ESP)	(876) 922-5585	95 Hanover Street, Kingston
3	Jamaica Council for Persons with Disabilities (JCPD)	(876) 968-8373	10 Ripon Road, Kingston 5
4	The Jamaica Association on Intellectual Disabilities	(876) 977-0134	7 Golden Avenue Kingston
5	Jamaica Association for the Deaf (JAD) St. Catherine Branch	(876) 984-2222 or (876) 984-1375	57 East Queen Street, Spanish Town, St. Catherine
Region 2 (Portland, St Mary and St. Ann)			
6	Eastern Disability Association	(876) 913-0507	Tucker Road, Hope Road, Portland
7	Ministry of Labour and Social Security, Portland	(876) 993-2259	Harbour Street, Port Antonio, Portland
8	Early Stimulation Programme	Email: clientcare@mlss.gov.jm (876) 922-5585	Orange Bay, Portland
Region 3 (Clarendon, Manchester and St. Elizabeth)			
9	Clarendon Group for the Disabled	876-986-4202	Shop #16 Mall & Trading Towers, 1 Windsor Ave, May Pen
10	Windsor School of Special Education (Intellectual Disabilities)	(876) 391-8809	Rectory Road, May Pen
11	May Pen Learning Centre (JAID)	(876) 902-2112	Denbigh Show Ground, May Pen, Clarendon
12	Poor Relief, St. Elizabeth	(876) 965-2038/ (876) 632-3701/ (876) 965-2256	High Street, Black River
13	Community Based Rehabilitation Jamaica, St. Elizabeth	(876) 966-3237	Institution Drive, Santa Cruz
Region 4 (Westmoreland, Hanover, St. James and Trelawny)			

Education and Training

AGENCY		CONTACT INFORMATION	ADDRESS
Region 1 (St. Catherine, St. Thomas, Kingston and St. Andrew)			
1	HEART Trust/NTA, Kingston	(876) 994-3278	6B Oxford Road, Kingston 5
2	Jamaican Foundation for Lifelong Learning (JFLL), Kingston	(876) 928-5181	47B South Camp Road, Kingston 4
3	RISE LIFE Management Services	(876) 967-3777 / (876) 967-3778 / (888) 991-4146	57, East Street, Kingston
4	Jamaican Foundation for Lifelong Learning (JFLL), St. Thomas	(876) 982-1215 or (876) 392-5249	4 Beach Drive Lyssons P.O.
5	HEART Trust/NTA, St. Thomas	(876) 734-1021	Shop 1a Myries Plaza, 15 Church Street Morant Bay, St. Thomas
6	Ministry Of Education, Skills, Youth And Information & Adolescent Policy Division, St. Thomas	(876) 856-8751	Paul Bogle High School Resource Centre Morant District Morant Bay, St. Thomas
Region 2 (Portland, St. Mary and St. Ann)			
7	HEART TRUST/NTA (Portland)	(876) 993-9366	Shop 7 West Harbour Plaza
8	Jamaica Foundation For Life-Long Learning, Portland	(876) 928-5181-6 Email: jfl@jfl.gov.jm	Shop 7 West Harbour Plaza
9	Social Development Commission, Portland	(876) 715-2189 Email: info@sdcc.gov.jm	5 Smatt Road, Port Antonio, Portland
10	Early Stimulation Programme, Portland	(876) 922-5585	Orange Bay, Portland
11	HEART Trust/NTA, St. Mary	(876) 994-3278	Sandside Trinity Port Maria, St. Mary
12	National Youth Service, St. Mary	(876) 994-2981	Stennett Street, Port Maria
13	HEART Trust/NTA, St. Ann	876 972 0226/1406/0303	45 Main Street, St. Ann's Bay, 51 Windsor Road St Ann's Bay
Region 3 (Clarendon, Manchester and St. Elizabeth)			
14	HEART Trust/NTA, Clarendon	876-902-5640	22A Manchester Avenue May Pen, Clarendon; 9 Tropical Road May Pen, Clarendon; 7-9 Trenton Road May Pen, Clarendon

15	Ministry of Education, Region 7 (Clarendon)	876-436-8449	Versailles Hotel, Longbridge Avenue
16	Denbigh 4-H Training Centre	876-859-1941	Denbigh Showground, May Pen
17	National Service Corps (Clarendon Youth Information Centre)	876-986-6264 / 452-5381	Trenton Road, May Pen
18	Ministry of Education Region 5 (Manchester)	876-962-1753 Email: customerservice@moe.gov.jm	South Race Course Road, Mandeville, Manchester
19	HEART/NSTA, Manchester	876-962-0543 Email: info@heart-nsta.org	Shop 192 Lot 18 Caledonia Mall, Mandeville, Manchester
20	Manchester Parish Library	876-962-6980 / 876-962-2972 / 876-962-2012 / manparlib@cwjamaica.com	34 Hargreaves Ave, Mandeville, Manchester
21	HEART Trust/NSTA, St. Elizabeth	(876) 966-4578	Shop #6- 12 Cruz Business Centre, Institution Drive, Santa Cruz
22	National Youth Service (NYS), St. Elizabeth	(876) 966-2606	Shop #2 Supreme Plaza, 1 Institution Drive
23	Jamaica 4-H Clubs, St. Elizabeth	(876) 858-6627	Main Street, Santa Cruz
24	Jamaica Cultural Development Commission (JCDC), ST. Elizabeth	(876) 966-2468	Shop #45 Santa Plaza, Main Street, Santa Cruz

Region 4 (Westmoreland, Hanover, St. James and Trelawny)

25	HEART Trust/NTA (Hanover)	(876) 956-9988	Waston Taylor, Watson Taylor Drive, Lucea, Hanover
26	The Source (Westmoreland)	(876) 918-0267	Lot 224 Barracks Road, Savanna La Mar P.O. Westmoreland
27	HEART Trust/NTA (Westmoreland)	(876) 966-2607	Shop 31 Dunbar Mall, Dunbars River, Savanna la Mar P.O., Westmoreland
28	HEART Trust/NTA (Trelawny)	(876) 617-5578	17 Tharpe Street, Falmouth, Trelawny
29	Peace Management Initiative (PMI) Western (St. James)	(876) 979-0197 / (876) 940-4490	28 Church Street, Montego Bay, St. James

Counselling Services

AGENCY		CONTACT INFORMATION	ADDRESS
Region 1 (St. Catherine, St. Thomas, Kingston and St. Andrew)			
1	Stella Maris Foundation	(876) 941-2000-1	1 Grants Pen Road, Kingston 8
2	Victim Services Division, Ministry of Justice, Kingston	(876) 946-0663 / (876) 946-9287	47 E Old Hope Road, Kingston 5
3	Family Court	(876) 922-7468	55a Duke Street, Kingston
4	Family Life Ministries	(876) 926-8101	117 Cecile Avenue Edgewater Portmore St. Catherine
5	Victim Services Division (St. Thomas)	(876) 863-8294 or (876) 734-5650 or (876) 734-5638	15 Church Street Morant Bay, St. Thomas
6	Teen Hub	(876) 813-8428	12 Church Street Morant Bay, St. Thomas
Region 2 (Portland, St Mary and St. Ann)			
7	Victim Services Division, Portland	(876) 993-2644 Email: clientcare@moj.gov.jm	Shops 8 & 9, Bryan's Bay Plaza, Port Antonio, Portland
8	(Clarendon, Manchester and St. Elizabeth)	(876) 993-2147 / (876) 802-9813 Email: portlandprobation@dcs.gov.jm	138K Bryan's Bay, Port Antonio, Portland
9	Victim Services Division, Ministry of Justice, St. Mary	(876) 228-4197	33 Main Sreet, Port Maria
10	Child Guidance, St. Ann	(876) 469-6892	Steer Town Clinic, St. Ann's Bay
11	Victim Services Division, Ministry of Justice, St. Ann	(876) 972-9489	61 Main Street, St. Ann's Bay
12	St. Ann Family Court	(876) 455-6448	4 Windsor Road

AGENCY		CONTACT INFORMATION	ADDRESS
Region 3 (Clarendon, Manchester and St. Elizabeth)			
13	Victim Services Division, Ministry of Justice (Clarendon)	1876-446-5527 / 1876-902-1623	3 Seven's Road, Map Pen, Clarendon
14	Manchester Justice Center	876-816-2936 Email: bpc.manchester@justice.gov.jm	24 Grove Road, Mandeville
15	Rigdemount United Church	876-962-2392, 876-962-0441 / Email: office@ridgemountunited.org	53 Main Street, Mandeville
16	St. Elizabeth Probation Office	(876) 966-2286	28 C&D Manifest Court Plaza, Santa Cruz, St. Elizabeth
17	Victim Services Division, Ministry of Justice (St. Elizabeth)	(876) 966-3481/ (876) 432-8825	80 Main Street, Santa Cruz

Region 4 (Westmoreland, Hanover, St. James and Trelawny)			
18	Victim Services Division, Ministry of Justice (Hanover)	(876) 956-3143	TAG Plaza, Haughton Court , Lucea, Hanover
19	Victim Services Division, Ministry of Justice (Trelawny)	(876) 358-9984	Rock District, Trelawny
20	Victim Services Division, Ministry of Justice (Westmoreland)	(876) 918-1741/ (876) 918-1449	Shop 31 Dunbar Mall, Dunbars River, Savanna la Mar P.O., Westmoreland
21	Victim Services Division, Ministry of Justice (St. James)	(876) 940-4967	Shop 37-38 Overton Plaza, Montego Bay, St. James
22	Victim Services Division, Ministry of Justice (Family Court)	(876) 940-4967	Shop 37-38 Overton Plaza Union, Montego Bay, St. James

Child Services

AGENCY			CONTACT INFORMATION	ADDRESS
Region 1 (St. Catherine, St. Thomas, Kingston and St. Andrew)				
1	CISOCA, Kingston	(876) 926-4079	3 10 Ruthven Rd, Kingston	
2	Office of the Children's Registry (OCR)	1-888-776-8328 / (876) 908-2132	12 Carlton Cres, Kingston 10	
3	Office of The Children's Advocate (OCA)	(876) 948-1293	72 Harbour Street, Air Jamaica Building, Kingston	
4	Child Diversion, St. Thomas	(876) 618-3036	64 Queen Street Morant Bay, St. Thomas	
5	Child Protection and Family Services Agency (CPFSA), St. Thomas	(876) 734-0373	52 Queen Street Morant Bay, St. Thomas	
6	Centre For the Investigation of Sexual Offence And Child Abuse, St. Thomas	876 982-1026	7 South Street Morant Bay, St. Thomas	
Region 2 (Portland, St Mary and St. Ann)				
7	Child Guidance Clinic, Portland	(876) 993-2646-8 / (876) 619-1223	Naylor's Hill, Port Antonio, Portland	
8	Child Protection & Family Services Agency, Portland	(876) 948-2841 Email: info@childprotection.gov.jm	17 West Palm Avenue, Port Antonio, Portland	
9	Centre for Investigation of Sexual Offenses and Child Abuse (CISOCA), Portland	(876) 322-9368	Harbour Street, Port Antonio, Portland	
10	CISOCA, St. Mary	(876) 994-4222	Trinity Port Maria, St. Mary (Police Station)	
11	Child Diversion, St. Mary	(876) 725-4405	6 Main Street Port Maria, St. Mary	
12	CISOCA, St. Ann	(876) 972-2211	Main Street, St. Ann's Bay	
13	Child Protection & Family Services Agency, St. Ann	(876) 972-2687	Main Street, St. Ann's Bay	
14	Child Diversion Clinic, St. Ann	(876) 468-8893	Tucker Avenue, St. Ann's Bay	

Region 3 (Clarendon, Manchester and St. Elizabeth)

15	Child Protection and Family Services Agency (CPFSA), Clarendon	876-986-6943/ 986-9429/ 786-2189	Shop #7 16 A Manchester Ave, May Pen
16	CISOCA, Clarendon	1876-439-0095	Brooks Avenue
17	Child Diversion Office, Clarendon	(876) 948-1293	Shop 24, Glenmuir Business Centre, Glenmuir Road
18	Child Guidance Clinic, Manchester	876-962-2288 Email: pr@srha.gov.jm	Racecourse Road, Mandeville
19	Child Protection and Family Service Agency, Manchester	876-962-2558/876-961-8490 Email: info@childprotection.gov.jm	Lot 19 Caledonia Mall, Mandeville, Manchester
20	Child Diversion, Manchester	876-816-2936	24 Grove Road, Mandeville
21	CISOCA, St. Elizabeth	(876) 965-2477/ (876) 965-2006	Black River Police Station

Region 4 (Westmoreland, Hanover, St. James and Trelawny)

22	CISOCA (Hanover)	(876) 956-2304	Bustamante Square, Lucea
23	CISOCA (Trelawny)	(876) 954-3222	Rodney Street, Falmouth, Trelawny
24	CISOCA (Westmoreland)	(876) 9552810/ (876) 955-2336	96 Great George Street, Savanna La Mar P.O. Westmoreland
25	CISOCA (Family Court)	(876) 952-4997	Mt. Salem, Montego Bay, St. James

Parenting Support

NUM	AGENCY	CONTACT INFORMATION	ADDRESS
Region 1 (St. Catherine, St. Thomas, Kingston and St. Andrew)			
1	National Parenting Support Commission (NPSC)	(876) 967-7977	37 Arnold Road, Kingston
2	National Family Planning Board (NFPB)	(876) 968-1632-5	5 Sylvan Avenue, Kingston 5
3	Child Protection and Family Services Agency (CPFSA), Kingston	(876) 948-6678 / (876) 948-2841-2	48 Duke Street, Kingston
4	Women's Centre of Jamaica Foundation, Kingston	(876) 929-7608 / (876) 929-2997	42 Trafalgar Rd, Kingston 10
5	Women's Centre of Jamaica Foundation, St. Thomas	(876) 734-1834 OR (876) 810-5676	21 Queen Street Morant Bay, St. Thomas
6	National Family Planning Board (NFPB) - St. Catherine Office	(876) 984-1397 or (876) 984-3461	16 King Street, Spanish Town, St. Catherine
Region 2 (Portland, St Mary and St. Ann)			
7	Portland Probation and Aftercare Services	(876) 993-2147 / (876) 802-9813 Email: portlandprobation@dcs.gov.jm	138K Bryan's Bay, Port Antonio, Portland
8	Women's Centre of Jamaica Foundation, Portland	(876) 929-3512	13 King Street, Port Antonio, Portland
9	Child Protection & Family Services Agency, Portland	(876) 948-2841 Email: info@childprotection.gov.jm	17 West Palm Avenue, Port Antonio, Portland
10	Child Protection and Family Services Agency (CPFSA), St. Mary	(876) 992-2212	Main Street Highgate, Credit Union Building
11	Women's Centre, St. Mary	(876) 810-3723	Main Street Highgate P.O, St. Mary
12	Women's Centre of Jamaica Foundation, St. Ann	(876) 972-9138	19 Seville Road, St. Ann's Bay

Region 3 (Clarendon, Manchester and St. Elizabeth)

13	National Parenting Support Commission (NPSC), Clarendon	876-382-8606	Clarendon
14	Child Protection and Family Services Agency (CPFSA), Clarendon	876-986-6943 / 986-9429 / 786-2189	Shop #7 16 A Manchester Ave, May Pen
15	Women's Centre of Jamaica Foundation, Clarendon	(876) 929-7608 / (876) 929-2997	42 Trafalgar Rd, Kingston 10
16	Child Protection and Family Services Agency (CPFSA), St. Elizabeth	(876) 966-3246 / (876) 966-2043	80 Main Street, Santa Cruz
17	Women's Centre of Jamaica Foundation, St. Elizabeth	(876) 548-4299 / (876) 965-8862	Institution Drive, Santa Cruz and Junction

Region 4 (Westmoreland, Hanover, St. James and Trelawny)

7	Child Protection and Family Services Agency (CPFSA) (Family Court)	(876) 979-3446	4 Kerr Crescent, Montego Bay, St. James
8	Child Protection and Family Services Agency (CPFSA) (Westmoreland)	(876) 918-1642	Shop 10 Hendon Mall, Beckford Street, Savanna-la-Mar P.O., Westmoreland
9	Child Protection and Family Services Agency (CPFSA) (Hanover)	(876) 956-2047	CAPS Complex, Millers Drive, Lucea, Hanover
10	Women's Centre of Jamaica Foundation (Hanover)	(876) 971-9063 / (876) 810-3971	Shop # 1 Uptown Shopping Centre 340 Mosley Drive, Lucea
11	Child Protection and Family Services Agency (CPFSA) (Trelawny)	(876) 954-4344 / (876) 469-5027	5 Upper Harbour Street, Falmouth, Trelawny
12	Women's Centre of Jamaica Foundation (Westmoreland)	(876) 355-8211 / (876) 435-0112	Llandilo Phase 1, Savanna La Mar P.O. Westmoreland
13	Child Diversion (Westmoreland)	(876) 724-8032	105 Great George Street, Savanna La Mar P.O. Westmoreland
14	Child Diversion (Hanover)	(876) 966-8649	Shop 1 CAP Complex, Miller's Drive, Lucea

Dispute Resolution

AGENCY		CONTACT INFORMATION	ADDRESS
Region 1 (St. Catherine, St. Thomas, Kingston and St. Andrew)			
1	Dispute Resolution Foundation (DRF)	(876) 960-6160	1A North Avenue, Kingston 4
2	Restorative Justice Centre, Kingston	(876) 908-5501 or (876) 303-0939	61 Constant Spring Road, Kingston 10
Region 2 (Portland, St Mary and St. Ann)			
3	Restorative Justice, Portland	(876) 941-0726/ (876) 351-0368	Russell Avenue, Buff Bay, Portland
4	Restorative Justice Centre, St. Mary	(876) 725-4405	6 Main Street Port Maria St. Mary
5	Dispute Resolution Centre, St. Mary	(876) 725-4405	Main Street, Port Maria, St. Maria
6	Restorative Justice Centre, St. Ann	(876) 972-8940	Tucker Avenue, St. Ann's Bay
Region 3 (Clarendon, Manchester and St. Elizabeth)			
7	Dispute Resolution Foundation, Clarendon	1876-786-2720	Suite 3, 30 West Park Avenue, May Pen, Clarendon
8	Restorative Justice Centre, Clarendon	1876-986-2446	8C Manchester Avenue, May Pen, Clarendon
9	Manchester Probation Office	876-625-8710 Email: manchesterprobation@dcs.gov.jm	5 ½ Caledonia Road, Annex Plaza, Mandeville, Mnchester
10	Dispute Resoution, Manchester	876-816-2936	24 Grove Road, Mandeville
11	Victim Support, Manchester	876-816-2936	24 Grove Road, Mandeville
12	Legal Aid Council, Manchester	(876) 543-8283	Shop 2, Caledonia Mall Plaza
13	Restorative Justice, Manchester	876-468-9630	7 South Race Course Road, Mandeville P.O., Manchester
14	St. Elizabeth Justice Centre	(876) 468-9712	38 Coke Drive, Santa Cruz

AGENCY		CONTACT INFORMATION	ADDRESS
Region 4 (Westmoreland, Hanover, St. James and Trelawny)			
15	Dispute Resolution Foundation (DRF) (Trelawny)	(876)-996-4592/ (876)-312-7982	Rock District, Trelawny
16	Restorative Justice Centre (Trelawny)	(876)-996-4592	Rock District, Trelawny
17	Restorative Justice Centre (Westmoreland)	(876) 724-8032/ (876)853-4397	105 Great George Street, Savanna La Mar P.O. Westmoreland
18	Restorative Justice Centre (Family Court)	(876) 971-3417- (876) 971-3208	136 City Centre Mall, Montego Bay, St. James
19	Restorative Justice Centre (Hanover)	(876) 966-8649	Shop 1 CAP Complex, Miller's Drive, Lucea



Business Start-Up Overseas Employment (Farm Work/Hospitality Programme)

NUM	AGENCY	CONTACT INFORMATION	ADDRESS
Region 1 (St. Catherine, St. Thomas, Kingston and St. Andrew)			
1	Companies Office of Jamaica (COJ)	(876) 908-4419	1 Grenada Crescent, Kingston 5
2	Self-Start Fund	(876) 929-8441-2	10A Parkington Plaza, Kingston 10
3	Jamaica Business Development Corporation (JBDC)	(876) 577-3145 / (876) 881-6146	14 Camp Road, Kingston
Region 2 (Portland, St Mary and St. Ann)			
4	Ministry of Labour and Social Security, Portland	(876) 993-2259 Email: clientcare@mlss.gov.jm	Harbour Street, Port Antonio, Portland
Region 3 (Clarendon, Manchester and St. Elizabeth)			
5	Ministry of Labour and Social Security, Clarendon	(876) 338-5216	
6	Ministry of Labour and Social Security, Manchester	(876) 962-2573	
7	Ministry of Labour and Social Security, St. Elizabeth	(876) 966-9512	
Region 4 (Westmoreland, Hanover, St. James and Trelawny)			
8	Social Development Commission (SDC) Westmoreland	(876) 955-4150/ (876) 918-0996	Shop #31 Dunbar Mall, Dunbars River, Savanna-la-Mar P.O., Westmoreland
9	Social Development Commission (SDC) Hanover	(876) 956-2548/ 788-3725	Watson Taylor, Watson Taylor Drive, Lucea

Housing

AGENCY		CONTACT INFORMATION	ADDRESS
Region 1 (St. Catherine, St. Thomas, Kingston and St. Andrew)			
1	National Housing Trust (NHT), Kingston	(876) 929-6500-9 / 1-888-225-5648	4 Park Boulevard, Kingston 5
2	Open Arms Drop-In Centre	(876) 938-1757	16 1/2 Windward Road, Kingston
3	Marie Atkins Night Shelter	(876) 922-6936	Hanover Street, Kingston
Region 2 (Portland, St Mary and St. Ann)			
4	Portland Municipal Corporation (Poor Relief)	(876) 993-2703 Email: portlandpoorrelief@yahoo.com	1 Army Lane, Port Antonio, Portland
5	National Land Agency, Portland	(876) 750-5263 Email: asknla@nla.gov.jm	24 Harbour Street, Port Antonio, Portland
6	National Housing Trust, Portland	(876) 993-3863 Email: wecare@nht.gov.jm	16 Harbour Street, Port Antonio, Portland
7	National Housing Trust (NHT), St. Mary	(876) 994-2216	64 Stennett St., Port Maria
8	Poor Relief, St. Mary	(876) 994-2648	13 Hodgson Street, Port Maria, St. Mary
9	National Housing Trust (NHT), ST. Ann	(876) 974-4934/ (876) 974-4399	28 Graham Street, Ocho Rios



Region 3 (Clarendon, Manchester and St. Elizabeth)

10	National Housing Trust (NHT), Clarendon	876-986-9552	47 Manchester Avenue, May Pen, Clarendon
11	Rural Agricultural Development (RADA), Clarendon	1876-833-5776/902-3467	2 St. George Street, Denbigh P.O., Clarendon
12	National Land Agency, Clarendon	876-520-4861	2 St. George Street, Denbigh P.O., Clarendon
13	National Housing Trust, Manchester	876-962-2549 Email: wecare@nht.gov.jm	Caledonia Road, Mandeville, Manchester
14	National Housing Trust (NHT), St. Elizabeth	(876) 966-2510	109 Main Street, Santa Cruz

Region 4 (Westmoreland, Hanover, St. James and Trelawny)

15	National Housing Trust (NHT) Westmoreland	(876) 955-2877/ (876) 955-3816	123 Great George Street, Savanna-la-Mar P.O., Westmoreland
16	National Housing Trust (NHT) Trelawny	(876) 954-3771-2	85 Market Street, Falmouth Trelawny
17	National Housing Trust (NHT) St. James	(876) 952-0063 (876) 979-3418-9	42b Union Street, Montego Bay
18	National Housing Trust (NHT) Hanover	(876) 956-2982 (876) 956-3093	Uptown Shopping Centre, Moseley Drive, Lucea, Hanover

Assistance *(Basic Needs)*

AGENCY	CONTACT INFORMATION	ADDRESS
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Region 1 (St. Catherine, St. Thomas, Kingston and St. Andrew)

1	Food for the Poor, St. Catherine	(876) 984-5005 / 618-0481	Ellerslie Pen, Spanish Town Bypass Road
2	Programme of Advancement Through Health and Education	(876) 967-0889	108 Harbour Street, Kingston
3	National Council for Senior Citizens	(876) 906-9277	11 West Kings House Rd, Kingston
4	Ministry of Labour and Social Security (MLSS) Spanish Town Office	(876) 984-3424	5 Church Street, Spanish Town, St. Catherine
5	Salvation Army – St. Catherine	(876) 984-3025	28 Church Street, Spanish Town, St. Catherine
6	Infirmiry, St. Thomas	(876) 982-2254	1 Red Hills Road Morant Bay, St. Thomas
7	Poor Relief, St. Thomas	(876) 982-7917	11 Church Street Morant Bay, St. Thomas
8	Ministry of Labour and Social Security (MLSS) St. Thomas Office	(876) 676-5815	4-6A Wharf Road Morant Bay, St. Thomas

Region 3 (Clarendon, Manchester and St. Elizabeth)

15	Poor Relief, Clarendon	1876-986-9341/582-0684	Sevens Road, May Pen, Clarendon
16	Clarendon Infirmiry	876-902-5050/313-4684	Cemetery Road, May Pen, Clarendon
17	Clarendon Parish Development Committee-Benevolent Society	876-337-6038	23 Paisley Avenue, May Pen
18	Ministry of Labour & Social Security (MLSS), Clarendon	(876)-574-4074 / (876)-986-2472	6B Manchester Avenue
19	St. Boyle Catholic Distribution Centre, Manchester	876-962-1269	66 Caledonia Road, Mandeville, Manchester

AGENCY		CONTACT INFORMATION	ADDRESS
Region 3 (Clarendon, Manchester and St. Elizabeth)			
20	PATH (Manchester)	962-2573	Lot 24 Mandeville Plaza, Mandeville, Manchester
21	Food for the People, Manchester	(876) 224-6436	Mandeville, Manchester
22	Poor Relief, Manchester	(876) 224-6436	Mandeville, Manchester
23	Disaster Relief Management, Manchester	1 (876) 906-9674	32 Hargreaves Ave Mandeville P.O., Manchester
24	Employment Agency Unit, Manchester	(876)-926-2573 / (876)-625-8667	Lot 24 Mandeville Plaza, Mandeville, Manchester
25	Food for the Poor, St. Elizabeth	(876) 385-2846	High Street, Black River
26	Ministry of Labour and Social Security, St. Elizabeth	(876) 966-9512	82 Main Street, Santa Cruz
27	Red Cross Society, St. Elizabeth	(876) 966-9027	Institution Drive, Santa Cruz
28	Rural Agricultural Development Authority (RADA), St. Elizabeth	(876) 553-1817	63 Coke Drive, Santa Cruz

Region 4 (Westmoreland, Hanover, St. James and Trelawny)			
1	Trelawny Infirmary	(876) 954-3573	Rodney Street, Falmouth, Trelawny
2	Falmouth Drop in Centre and Night Shelter	(876) 843-0065	Rodney Street, Falmouth, Trelawny
3	Food for the Poor (Hanover)	(876) 956-3282	Miller's Drive, Lucea, Hanover
4	Ministry of Labour & Social Security (MLSS) (Hanover)	(876) 954-3312	4 King Street, Falmouth, Trelawny
5	Food for the Poor (St. James)	(876) 565-1013 / (876) 952-6678	Orange Street, Montego Bay, St. James
6	Food for the Poor (Trelawny)	(876) 843-0065	Rodney Street, Falmouth, Trelawny
7	Ministry of Labour & Social Security (MLSS) (St. James)	(876) 920-4415 / (876) 952-2327 (876) 676-57789	4 Sam Sharp Square, Montego Bay, St. James
8	Ministry of Labour & Social Security (MLSS) (Hanover)	(876) 956-2255 / (876) 956-3133	13 Church Street, Bustamante Square, Lucea, Hanover

Government Regular Service Entities

AGENCY		CONTACT INFORMATION	ADDRESS
Region 1 (St. Catherine, St. Thomas, Kingston and St. Andrew)			
1	Registrar General's Department (RGD), Kingston	(876) 619-1260	58 Duke St, Kingston
2	Passport, Immigration & Citizenship Agency (PICA), Kingston	(876) 754-7422	25C Constant Spring Road, Kingston 10
3	Electoral Commission of Jamaica, Kingston	(876)-922-0425-9 / 1-888-991-VOTE (8683)	43 Duke Street, Kingston, Jamaica
4	Kingston Revenue Centre (Tax Office), Kingston	(876) 922-7919	1-3 King Street, Kingston
5	St. Catherine Parish Council	(876) 984-2385 or (876) 984-2152	11 Market Street, Spanish Town, St. Catherine
6	St. Catherine Health Department	(876) 984-2805 or (876) 984-2191	16A-18A Duke Street, Spanish Town, St. Catherine
7	Social Development Commission (SDC), St. Catherine	(876) 984-2473 or (876) 984-2444	3 King Street, Spanish Town, St. Catherine
8	Social Development Commission (SDC), St. Thomas	(876) 83 3-7759	1 Springfield Road Morant Bay, St. Thomas
9	Domestic Violence Intervention Centre, St. Thomas	(876) 516-8233 or (876) 982-7278	7 South Street Morant Bay / Market Street, Yallahs St. Thomas
Region 2 (Portland, St Mary and St. Ann)			
10	Registrar General's Department (RGD), Portland	(876) 619-1260 Email: information@rgd.gov.jm	19 West Palm Avenue, Port Antonio, Portland
11	Passport, Immigration and Citizenship Agency (PICA), Portland	(876) 754-7422 Email: support@picahelp.eu.freshdesk.com	Shop 1-3 #21-23 Harbour Street, Port Antonio, Portland
12	Electoral Commission of Jamaica, Portland	(876) 993-9586	Shop# 6 East Harbour Complex, 6 Allan Ave., Port Antonio Portland
13	Electoral Commission of Jamaica, St. Mary	(876) 975-3896	Main Street, Oracabessa, St. Mary
14	Tax Administration Jamaica, St. Mary	(876) 994-2350	Main St, Port Maria

15	Social Development Commission, St. Mary	(876) 992-4088	Shop 1&4 Civic Centre Building Port Maria, St. Mary
16	St. Mary Municipal Corporation	(876) 994-2648	13 Hodgson Port Maria PO, St. Mary
17	Ministry of Labor and Social Security, St. Mary	(876) 994-9679/ (876)-725-0443	51 Stennett Street, Port Maria, St. Mary
18	Registrar General's Department (RGD), St. Ann	(876) 619-1260 ext. 6213/6210	5 Windsor Road, St. Ann's Bay
19	Passport, Immigration and Citizenship Agency (PICA), St. Ann	(876) &54-7422	8 Park Avenue, St. Ann's Bay
20	Electoral Commission of Jamaica, St. Ann	(876) 839- 2058/ (876) 794-9710	1 Wharf Street, St. Ann's Bay
21	Inland Revenue Centre (St. Ann's Bay Tax Office), St. Ann	(876) 972-1378	5 Harbour Street, St. Ann's Bay
22	Ministry of Labour & Social Security, St. Ann	(876) 972-0472/ (876) 972-2470	Tucker Avenue, St. Ann's Bay

Region 3 (Clarendon, Manchester and St. Elizabeth)

23	Passport, Immigration and Citizenship Agency (PICA), Clarendon	(876) 754-7422/ 1876-902-9474	7 Windsor Avenue, May Pen, Clarendon
24	Tax Administration Jamaica, Clarendon	876-986-2224	7 Windsor Avenue, May Pen, Clarendon
25	May Pen Parish Court	876-613-8188	3 Sevens Road, May Pen, Clarendon
26	Chapelton Family Court	1876-298-9313	Main Street, Chapelton, Clarendon
27	Electoral Office, Clarendon	876-902-3524	Shop 9, 16A Manchester Avenue, May Pen
28	Registrar General's Department, Clarendon	876 619-1260 ext. 7210/CUG 876-592-8585	Bryants Crescent, May Pen, Clarendon
29	Ministry of Labour and National Security, Manchester	876-926-2573/876-625-8667 / Email: clientcare@miss.gov.jm	Lot 24 Mandeville Plaza, Mandeville, Manchester
30	Manchester Fire Brigade	876-962-25883 / Email: hrjfb@cwjamaica.com	Race Course Road, Mandeville, Manchester
31	National Land Agency, Manchester	876-946-5263 / Email: asknla@nla.gov.jm	5 ½ Caledonia Road, Mandeville, Manchester
32	RADA, Manchester	876-962-1753/ Email: Customer.service@rada.gov.jm	23 Caledonia Road, Mandeville, Manchester
33	Tax Administration of Jamaica, Manchester	876-962-3154 / Email: taxhelp@taj.gov.jm	South Racecourse Road, Mandeville, Manchester
34	Mandeville Police Station	876-962-2250 / Email: cibhq@jcf.gov.jm	Mandeville District, Mandeville, Manchester
35	Social Development Commission (SDC), Manchester	876 948-1194 / 948-2034 Email: info@sdcc.gov.jm	Mandeville, Manchester

AGENCY		CONTACT INFORMATION	ADDRESS
Region 3 (Clarendon, Manchester and St. Elizabeth)			
36	National Municipal Corporation, Manchester	876-962-2278-9 Email: manchestermc@gov.gov.jm	32 Hargreaves Road, Mandeville, Manchester
37	National Water Commission, Manchester	876-962-2681 Email: customercare@nwc.com.jm	Leader Plaza 9, Mandeville, Manchester
38	Manchester Parish Court	876-962-2291 / Email: parishcourt@gov.jm	James Warehouse, Heagreaves Ave., Mandeville, Manchester
39	Manchester Family Court	876-625-0366 Email: manchesterfamily@rmc.gov.jm	2 Park Cres., Mandeville, Manchester
40	Registrar General's Department (RGD), St. Elizabeth	(876) 966-3952	Shop #17 & 18 Supreme Plaza, Main Street, Santa Cruz
41	Electoral Office of Jamaica, St. Elizabeth	(876) 966-2501	17 Coke Drive, Santa Cruz
42	Tax Administration Jamaica (Tax Office), St. Elizabeth	(876) 966-2217	47 Coke Drive, Santa Cruz
43	Community Safety and Security Branch (CSSB), St. Elizabeth	(876) 634-1231/4574 / (876) 518-3114 (876) 772-9481	Black River
44	Social Development Commission (SDC), St. Elizabeth	(876) 833-6107	Central Road, Santa Cruz
Region 4 (Westmoreland, Hanover, St. James and Trelawny)			
45	Registrar General's Department (RGD)	(876) 619-1260 / (876) 794-0550	22A, Natural Mystic Plaza 1/2 Humber Ave, Montego Bay, St. James
46	St. James Revenue Centre (Tax Office)	(876) 952-1083	Almond Way, Freeport

Hotlines

AGENCY		CONTACT INFORMATION	ADDRESS
1	Safe Spot	(876) 439-5199	Not applicable
2	Choose Life (Suicide Prevention)	(876) 920-7924	Not applicable
3	No Excuse for Abuse	(Female callers) (876) 553-0372 (Male callers) (876) 553-0387	Not applicable
4	Ministry of Health and Wellness: Mental Health & Suicide Prevention	(888) 639-5433	Not applicable



Emergency Personnel

AGENCY	CONTACT INFORMATION	ADDRESS
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Region 1 (St. Catherine, St. Thomas, Kingston and St. Andrew)

1	Bellevue Hospital	(876) 928-1380-7	16 ½ Windward Road, Kingston 2
2	Kingston Public & Victoria Jubilee Hospitals	(876) 922-0210-9	North Street, Kingston
3	Central Police Station	(876) 922-0308	50 East Queen Street, Down Town, Kingston
4	Jamaica Fire Brigade Headquarters	(876) 922-0007 / (876) 619-1511	85 Hagley Park Road, Kingston 10

Region 2 (Portland, St Mary and St. Ann)

5	Jamaica Fire Brigade (Portland)	(876) 993-3041	West Baptist Avenue, Port Antonio, Portland
6	Jamaica Constabulary Force (Portland)	(876)-322-9368	Harbour Street, Port Antonio, Portland
7	Annotto Bay Hospital	(876) 996-2222-3	Annotto Bay, St. Mary
8	Port Maria Hospital	(876) 994-2271	Port Maria, St. Mary
9	Police Station, St. Mary Division (HQ)	(876) 994-2220/ (876) 994-9003	Trinity Port Maria, St. Mary
10	Jamaica Fire Brigade, St. Mary	(876) 994-2285/ (876) 996-2216	Trinity Port Maria, St. Mary/ Main Street Annotto Bay, St. Mary
11	Ministry of Health and Wellness: Mental Health, St. Ann	(876) 972-2215	Owen Drive, St. Ann's Bay
12	St. Ann Regional Hospital	(876) 972-2227	Seville Road, St. Ann's Bay
13	St. Ann Police Station	(876) 972-2211	Main Street, St. Ann's Bay
14	Jamaica Fire Brigade, St. Ann	(876) 922-0007 / (876) 619-1511	Bravo Hill, St. Ann's Bay

Region 3 (Clarendon, Manchester and St. Elizabeth)

15	Chapelton Police Station	876-987-2244	Chapelton Main Road Chapelton, Clarendon
16	Lionel Town Police Station	876-987/986-3233	Bustamante Drive Lionel Town, Clarendon
17	Four Path Police Station	876-987-0429	25 Main Street Fourth Paths, Clarendon

18	Mocho Police Station	876-786-0826	Mocho Main Road Mocho, Clarendon
19	Cofts Hill Police Station	876-966-7333	Crofts Hill Main Road Crofts, Clarendon
20	Police	119	
21	Fire	110	
22	Ambulance	110	
23	Hurricane update	116	
24	General information	114	
25	Lifeline Medical Response	876-974-6404	
26	Ambucare Ambulance Service	876-978-2327 / 876-978-6021 / 876-978-8253/876-927-5337	
27	Emed Jamaica Ltd	876-275-1119	
28	Jamaica Red Cross	876-984-7860	
29	Air-Sea Rescue	119	
30	Black River Hospital	(876) 634-3700/ (876) 781-2320	High Street, Black River
31	Santa Cruz Police Station	(876) 966-2289	3822+6G6, Coke Drive, Santa Cruz
32	Jamaica Fire Brigade, St. Elizabeth	(876) 965-2740 / (876) 564-3496	5 Brigade Street, Blackriver

Region 4 (Westmoreland, Hanover, St. James and Trelawny)

33	West Jamaica Conference of Seventh Day Adventist	(876) 656-7800/ (876) 952-2727	Mt. Salem, St. James
34	Domestic Violence Intervention Centre, Westmoreland	(876) 997 2262/ (876) 405-1215	Negril Police Station, Normpriel Road
35	Office of the Public Defender, St. James	(876) 940-7462/ (876) 841-0405	Unit 18Street Clavers Avenue, Montego Bay, St. James
36	National Health Fund /Jamaica Drugs for the Elderly Programme, St. James	(876) 952-5100	Cornwall Regional Hospital, Mt. Salem, St. James 2A Lawrence
37	Open Heart Charitable Mission, St. James	(876) 971-9097	Lane, Monetgo Bay St. James
38	Falmouth General Hospital (Mental Health unit)	(876) 952-3250	Rodney Street, Falmouth, Trelawny

Probation Aftercare Branch & Sex Offender Registry Offices

AGENCY		CONTACT INFORMATION	ADDRESS
1	Office of Director, Probation Aftercare Services	(876) 967-2429 Email: probation.aftercare@dcsjm.gov.jm	12-14 Lockett Avenue, Kingston 4
2	Corporate Area Probation Office (Community) & Sex Offender Registry Registration Centre for the Corporate Area	(876) 948-3779; (876) 967-4229 Email: corporatearea.community@dcsjm.gov.jm sor.corporatearea@dcs.gov.jm	27 South Camp Road, Kingston 4
3	Corporate Area Probation Office (Institution)	(876) 948-3779; (876) 967-4229 Email: corporatearea.institution@dcsjm.gov.jm	27 South Camp Road, Kingston 4
4	Kingston & St. Andrew Family Court Probation Office	(876) 948-7705; (876) 922-1628 Email: KSAFC@dcsjm.gov.jm	122 East Street, Kingston
5	Portmore Probation Office	(876) 320-1170 Email: portmoreprobation@dcsjm.gov.jm	Shop 19, Big Buy Plaza, Lot 16 West Trade Way, Portmore, St. Catherine
6	Spanish Town Probation Office (Institution)	(876) 984-2326; (876) 320-1519 Email: SPNINST@dcsjm.gov.jm	37 Burke Road, Spanish Town, St. Catherine
7	Spanish Town Probation Office (Community) & Sex Offender Registry Registration Centre, St. Catherine	(876) 787-7867; (876) 320-1277 Email: spanishtownprobation@dcsjm.gov.jm sor.stcathrine@dcs.gov.jm	37 Burke Road, Spanish Town, St. Catherine
8	St. Thomas Probation Office & Sex Offender Registry Registration Centre, St. Thomas	(876) 982-2238; (876) 320-1412 Email: stthomasprobation@dcsjm.gov.jm sor.stthomas@dcs.gov.jm	50 Queen Street, Morant Bay, St. Thomas (soon to relocate to Morant Bay Urban Centre, Springfield Road, Morant Bay, St. Thomas)
9	Regional Administration Office, Region 1	(876) 948-5374 Email: region1@dcsjm.gov.jm	122 East Street, Kingston

10	Portland Probation Office & Sex Offender Registry Registration Centre, Portland	(876) 993-2147; (876) 802-9813 Email: portlandprobation@dcsjm.gov.jm sor.portland@dcs.gov.jm	138K Bryan's Bay, Port Antonio, Portland
11	St. Mary Probation Office & Sex Offender Registry Registration Centre, St. Mary	(876) 725-0863; Fax: (876) 725-0153 Email: stmaryprobation@dcsjm.gov.jm sor.stmary@dcs.gov.jm	51 Warner Street, Port Maria
12	St. Ann Probation Office & Sex Offender Registry Registration Centre, St. Ann	(876) 972-1560 Email: stannprobation@dcsjm.gov.jm sor.stann@dcs.gov.jm	5 – 6 Greenwich Park Plaza (Boot Service Station), Drax Hall, St. Ann
13	Regional Administration Office, Region 2	(876) 725-8187 Email: region2@dcsjm.gov.jm	138K Bryan's Bay, Port Antonio, Portland
14	Clarendon Probation Office & Sex Offender Registry Registration Centre, Clarendon	(876) 986-2334; (876) 786-3566 Email: maypenprobation@dcsjm.gov.jm sor.clarendon@dcs.gov.jm	3A Chapelton Road, May Pen, Clarendon
15	Manchester Probation Office & Sex Offender Registry Registration Centre, Manchester	(876) 625-8710; (876) 625-8177 Email: manchesterprobation@dcsjm.gov.jm sor.manchester@dcs.gov.jm	5 1/2 Caledonia Road, Annex Plaza, Manchester
16	St. Elizabeth Probation Office & Sex Offender Registry Registration Centre, St. Elizabeth	(876) 966-2286 Email: stelizabethprobation@dcsjm.gov.jm sor.stelizabeth@dcs.gov.jm	28 B&C Manifest Court, Santa Cruz, St. Elizabeth
17	Regional Administration Office, Region 3	(876) 966-2286 Email: region3X@dcsjm.gov.jm	28 B&C Manifest Court, Santa Cruz, St. Elizabeth
18	St. James Family Court Probation Office	(876) 940-3601; (876) 979-1994 Email: STJFC@dcsjm.gov.jm	8 Kerr Crescent, P.O. Box 353, Montego Bay St. James. [soon to relocate to The AGA Building, 30 -34 Market Street (Suite 1, 3 rd Floor), Montego Bay, St. James.]

AGENCY		CONTACT INFORMATION	ADDRESS
19	St. James Probation Office & Sex Offender Registry Registration Centre, St. James	(876) 952-9120 Email: stjamesprobation@dcsjm.gov.jm sor.stjames@dcs.gov.jm	1 Gladstone Pop Lawrence Road (formerly 1 River Bay Road), Montego Bay, St. James
20	Trelawny Probation Office & Sex Offender Registry Registration Centre, Trelawny	(876) 954-3997 Email: trelawnyprobation@dcsjm.gov.jm sor.trelawny@dcs.gov.jm	28 King Street, Falmouth, Trelawny
21	Hanover Probation Office & Sex Offender Registry Registration Centre, Hanover	(876) 956-2459 Email: hanoverprobation@dcsjm.gov.jm sor.hanover@dcs.gov.jm	Shop #2, 346 Mosley Drive, Lucea, Hanover
22	Westmoreland Probation Office & Sex Offender Registry Registration Centre, Westmoreland	(876) 955-2347; (876) 955-3826 Email: westmorelandprobation@dcsjm.gov.jm sor.westmoreland@dcs.gov.jm	Shop 25-27 Dunbars Mall, Savanna-La-Mar PO, Westmoreland
23	Regional Administration Office, Region 4	(876) 955-3826 Email: region4@dcsjm.gov.jm	Shop 25-27 Dunbars Mall, Savanna-La-Mar PO, Westmoreland
24	Sex Offender Registry	(876) 948-6187 Email: SOR@dcsjm.gov.jm	122 East Street, Kingston
25	Community Services and Parole Unit	(876) 902-2072; (876) 789-0425 Email: csoparole@dcsjm.gov.jm	3a Chapelton Road, May Pen, Clarendon



ADDITIONAL SOCIAL SERVICES LISTING

The Directory of Services for Children and Families (Created by UNICEF) -
<https://www.unicef.org/jamaica/documents/directory-services-children-families-1>



Vision Statement:

“To be the Caribbean Centre of Excellence in Correctional Management”.

Mission Statement:

“We Contribute to National Security by Securing, Supervising, Rehabilitating and Reintegrating Offenders as Productive and Law-abiding Citizens”.

Core Values

F	I	T	C	A	R	E
FAIRNESS	INTEGRITY	TRANSPARENCY	CONFIDENTIALITY	ACCOUNTABILITY	RESPECT	EXCELLENCE
Commitment to equity, eliminating inequalities, cronyism, and nepotism.	Adherence to professional principles and truthfulness in all circumstances.	Openness to scrutiny and timely, accurate information sharing with stakeholders.	Maintaining privacy to ensure safety and security.	Taking full responsibility for actions and resources, prioritising service over Self-interest.	Courteous interaction, embracing diversity, and upholding ethical standards.	Delivering high-quality service to all, regardless of socioeconomic status.

Department of Correctional Services Jamaica

Probation Aftercare Branch

5-7 King Street, Kingston

Tel: + 1876-922-0021-2 | + 1876-967-2781-3

E-mail: communications@dcsjm.gov.jm



Department of Correctional Services, Jamaica



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